2016 State Damage Prevention Program Grants Final Report CFDA Number: 20.720

Award Number: DTPH5616GSDP09 Project Title: State Damage Prevention (SDP) Program Grants - 2016 Date Submitted: September 29, 2017 Submitted by: Rick Pevarski

Specific Objective(s) of the Agreement

The development of a Computer Based Training (CBT) course on the Virginia Underground Utility Damage Prevention Act (Act), funded by the PHMSA SDP DTPH56-13-G-PHPS08 grant in 2014 proved to be a successful mechanism for educating both excavators and homeowners on the ACT. Participation to date includes over 3,000 users representing 168 companies who have taken the course. The course is available to all stakeholders from most mobile devices. Due to the success of the course, Virginia Utility Protection Service, Inc. has received numerous requests from excavators, locators and the Virginia State Corporation Commission to develop additional content to the CBT and to create a Spanish version of the course. The new content includes the following:

- 1. Committee Policies
- 2. Marking Standards/Locating
- 3. Hand Digging Best Practices
- 4. Financial impact of damage
- 5. Web Ticket Entry training
- 6. Spanish translations of current and new modules.

Workscope

Under the terms of this grant agreement, Virginia Utility Protection Service Inc. addressed the following applicable elements listed in the approved application, pursuant to 49 U.S.C. §60134 (a),(b).

- Element 1 (Effective Communications): Participation by operators, excavators, and other stakeholders in the development and implementation of methods for establishing and maintaining effective communications between stakeholders from receipt of an excavation notification until successful completion of the excavation, as appropriate.
- Element 4 (Effective Employee Training): Participation by operators, excavators, and other stakeholders in the development and implementation of effective employee training programs to ensure that operators, the one-call center, the enforcing agency, and the excavators have partnered to design and implement training for the employees of operators, excavators, and locators.
- Element 5 (Public Education): A process for fostering and ensuring active participation by all stakeholders in public education for damage prevention activities.

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• Element 8 (Technology): A process for fostering and promoting the use, by all appropriate stakeholders, of improving technologies that may enhance communications, underground pipeline locating capability, and gathering and analyzing information about the accuracy and effectiveness of locating programs.

Accomplishments for the grant period (Item 1 under Agreement Article IX, <u>Section 9.02</u> <u>Final Report</u>: "A comparison of actual accomplishments to the objectives established for the period.")

Virginia Utility Protection Service, Inc. completed all objectives identified for the grant. The below list denotes the additional content added to the Computer Based Training Course (CBT):

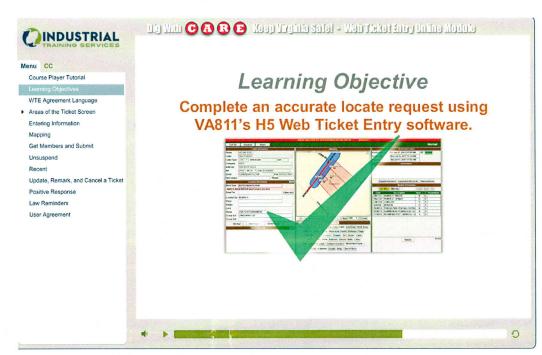
The new content includes the following:

- 1. Committee Policies
- 2. Marking Standards/Locating
- 3. Hand Digging Best Practices
- 4. Financial impact of damage

After the completion of the course and test, users are now able to see the missed questions to aid as a guide to help them review the content.

In addition to the new content, two complete CBT courses were designed. A Web Ticket Entry training course and a Spanish version of the Dig with Care course were added. Below are some screen shots denoting the new courses added to the Computer Based Training:

Web Ticket Entry Training Course:





Quantifiable Metrics/Measures of Effectiveness (Item 2 under Article IX, <u>Section 9.02 Final</u> <u>Report</u>: "Where the output of the project can be quantified, a computation of the cost per unit of output.")

This grant has enabled Virginia to provide additional online training including but not limited to the Spanish stakeholders and stakeholders who would like to learn how to enter tickets through the Virginia Web Ticket Entry program online.

This year, 1,438 stakeholders and homeowners have used the Computer Based Training course.

Issues, Problems or Challenges (Item 3 under Article IX, <u>Section 9.02 Final Report</u>: "The reasons for slippage if established objectives were not met.")

There are no issues, problems or challenge to report.

Final Financial Status Report

Deliverable	Cost	Object Class Category
Virtual cloud database setup	\$20,000	Contractual
and access		
Edits and configuration	\$5,000	Contractual
updates		
New Web Ticket Entry	\$35,000	Contractual
training module development		
New Exam development	\$ 8,000	Contractual

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Translation of Course and	\$32,000	Contractual
exam to Spanish		

See Appendix A – Final Financial Status Report for invoices and payments and SF 425.

Requests of the AOR and/or PHMSA No actions requested at this time.

Appendix A – Final Financial Status Report

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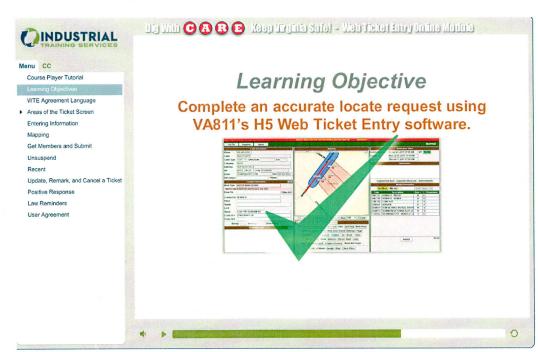
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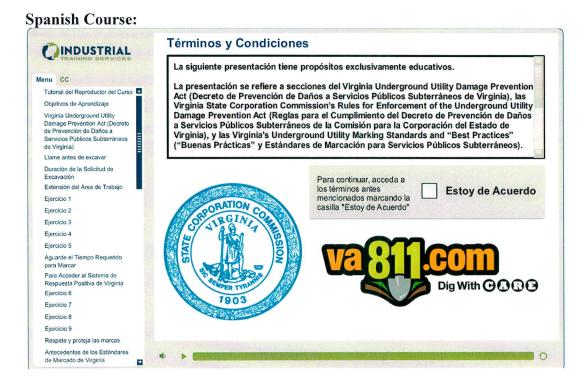
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