

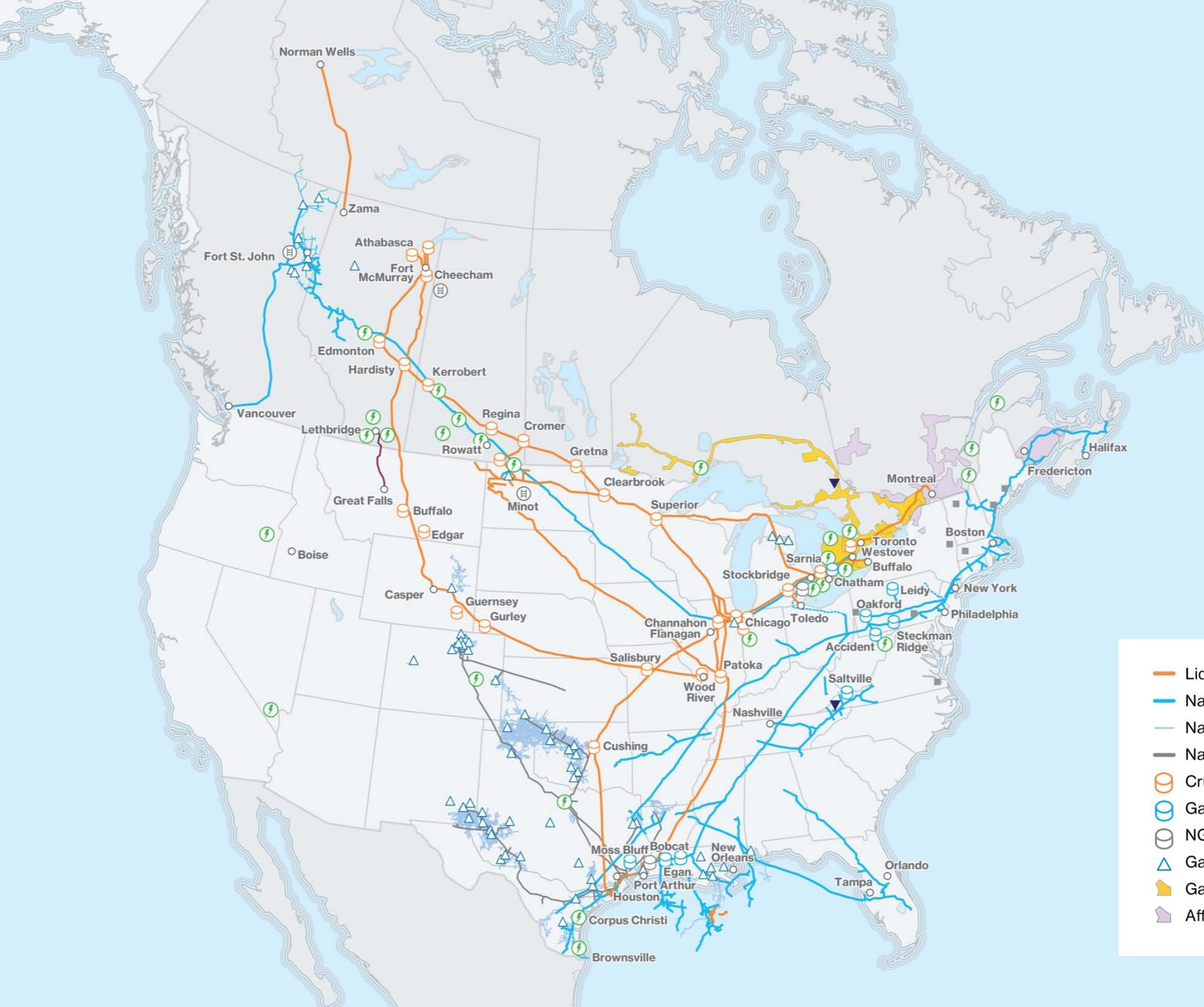
# Stakeholder Awareness and Engagement Perspectives

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US Department of Transportation  
Pipeline and Hazardous Materials Safety Administration  
Pipeline Awareness & Engagement Public Meeting  
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- Liquids Pipeline
- Natural Gas Transmission Pipeline
- Natural Gas Gathering Pipeline
- Natural Gas Liquids Pipeline
- Crude Storage or Terminal
- Gas Storage Facility
- NGL Storage Facility
- △ Gas Processing Plant
- ▭ Gas Distribution Service Territory
- ▭ Affiliated Gas Distribution Territory
- ▼ LNG Facility
- ⊞ Rail
- ⊞ Trucking Facility
- Propane Terminal
- Power Transmission
- ⚡ Renewable Energy

# Vision for Engagement



- Definition of Engagement: Exchanging vs delivering information – two way dialogue is key
- Definition of Safety Stakeholder: Not just first responders/ clarity of definition
- Plan regional engagement across the asset – not only when a new project or post issue
- Provide/ address what the stakeholders actually want – add value

# Successes

- Hotline – responsive, non-emergency community engagement
- Liaison activities – in person with the right people/ drills/ listen first
- Create partnerships with communities / local officials



# Opportunities

- Bring diverse groups to the table
- Have good tools – use them / online trainings
- Digital – not one size for all / recognize benefits and pitfalls



# Challenges

- Information overload/ threshold
- Companies vs industry efforts
- Risk / assessment based approach due to personnel capacity
- Rural vs urban engagement

