

**VIA ELECTRONIC MAIL TO:** [MLittle@colpipe.com](mailto:MLittle@colpipe.com); [QFrazier@colpipe.com](mailto:QFrazier@colpipe.com);  
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April 9, 2024

Melanie Little  
President and Chief Executive Officer  
Colonial Pipeline Company  
1000 Lake Street  
Alpharetta, Georgia 30009

**RE: CPF 3-2022-028-NOA**

Dear Ms. Little:

From January 27 through November 12, 2020, a representative of the Pipeline and Hazardous Materials Safety Administration (PHMSA) pursuant to Chapter 601 of 49 United States Code inspected Colonial Pipeline Company's (Colonial) Control Room Management (CRM) procedures in Linden, New Jersey; Hebert, Louisiana; Greensboro, North Carolina; and Alpharetta, Georgia. As a result of the inspection, Colonial was issued a Notice of Amendment on May 27, 2022, which proposed amendment of its procedures.

Colonial submitted its amended procedures on March 4, 2024. My staff has reviewed the amended procedures and it appears that the inadequacies outlined in the Notice of Amendment have been corrected.

This letter is to inform you no further action is necessary and this case is now closed. Thank you for your cooperation.

Sincerely,

Gregory A. Ochs  
Director, Central Region, Office of Pipeline Safety  
Pipeline and Hazardous Materials Safety Administration

cc: Quintin Frazier, Director, Pipeline Compliance, Colonial Pipeline Co.  
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