

RECEIVED DEC 29 2011



Southern Star Central Gas Pipeline, Inc.
4700 Hwy 56
P.O. Box 20010
Owensboro, Kentucky 42301
Phone 270/852-4500

Robert W. Carlton
Vice President and Chief Compliance Officer

December 28, 2011

Mr. David Barrett
Director, Central Region
Pipeline Hazardous Material Safety Administration
901 Locust Street, Suite 462
Kansas City, MO 64106-2641

Re: CPF 3-2011-1016
CPF 3-2011-1017M

Dear Mr. Barrett:

On October 21, 2011, Southern Star Central Gas Pipeline received a Notice of Probable Violation (NOPV), a Notice of Amendment (NOA) and a Proposed Compliance Order. This was in response to a Public Awareness Audit conducted at our headquarters in Owensboro, KY on July 12, 13, and 14, 2011.

In these documents, PHMSA identified areas of improvement regarding Southern Star's Public Awareness Program (PAP). As a result, the Public Awareness Team (PAT) has conducted a review of the PAP and has addressed all areas as requested.

Enclosed is the proposed Public Awareness Program. Upon your approval, the highlighted revisions will be submitted to the Public Awareness Steering Committee (PAC), which has been established to provide general oversight of the PAP. Once the Steering Committee has approved the modifications, the PAT will publish this as the official version of the Public Awareness Program.

Also, in response to Item #3 of the Compliance Order, Southern Star has enclosed a sample of survey questions to be used in the effectiveness evaluation. As agreed, Southern Star will re-conduct a four-year effectiveness evaluation of our Public Awareness Program. The actual survey will be completed by February 29th, 2012 as required in the Order. Upon completion of the survey, we will analyze the results and identify continuous improvement activities and other improvements based on the evaluation of the data. We expect this analysis process to take up to 30 days approximately. The implementation of these activities will be incorporated into the Program Implementation Timeline.

Respectfully submitted,

cc: Warren Miller

Encl: *Public Awareness Program*
Questionnaires for the Four-Year Effectiveness Evaluation