

**VIA E-MAIL TO MR. ERIC HIETALA**

July 12, 2022

Mr. Eric Hietala  
Senior Vice President – West  
Signature Flight Support  
13485 Veterans Way, Suite 600  
Orlando, FL 32827

**CPF 5-2022-025-NOA  
Closure Letter**

Dear Mr. Hietala:

From November 8 through November 12, 2021, a representative from the Pipeline and Hazardous Materials Safety Administration (PHMSA), pursuant to chapter 601 of 49 United States Code, conducted an on-site pipeline safety inspection of Signature Flight Support's procedures for operations and maintenance of its jet fuel pipelines and breakout tanks in Honolulu, Hawaii. As a result of the inspection, Signature Flight Support was issued a Notice of Amendment on April 27, 2022, which proposed the amendment of your procedures.

Signature Flight Support submitted its amended procedures on May 26, 2022. My staff reviewed the amended procedures, and it appears that the inadequacies outlined in this Notice of Amendment have been corrected.

This letter is to inform you no further action is necessary and this case is now closed. Thank you for your cooperation.

Sincerely,

Dustin Hubbard  
Director, Western Region  
Pipeline and Hazardous Materials Safety Administration

cc: PHP-60 Compliance Registry  
PHP-500 J. Gano (#21-218959)