



**Chevron Americas Products Company**

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**Todd E Osterberg**  
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June 15, 2012

Mr. Dennis Hinnah  
Deputy Director, Western Region  
Pipeline and Hazardous Materials Safety Administration  
188 W. Northern Lights Blvd., Suite 520  
Anchorage, AK 99503  
[Dennis.Hinnah@dot.gov](mailto:Dennis.Hinnah@dot.gov)

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED: 7008 1830 0002 3596 2167**

**RE: Notice of Amendment CPF No. 5-2012-5007M**

Dear Mr. Hinnah,

On March 28, 2011, Mr. Bill Flanders of the Pipeline and Hazardous Materials Safety Administration (PHMSA) Western Region, pursuant to Chapter 601 of 49 United States Code, inspected Chevron Products Company (CPC) procedures and records for its Public Awareness Program in Honolulu, Hawaii. On April 20, 2012, as a result of the inspection, CPC received a Notice of Amendment (NOA), dated April 18, 2012, requesting CPC to develop and implement a written Public Awareness Program for the Hilo, Hawaii and Portland, Oregon breakout tank facilities.

The purpose of this letter is to provide PHMSA with a response to the NOA, and to notify PHMSA that CPC does not contest the amendment, and as such shall comply with the NOA. Though CPC does not operate any jurisdictional pipelines, CPC shall develop a Public Awareness Program to include the components detailed in §195.440 (b) through (i), not including (h), as they relate to breakout tank facilities.

CPC would also like it stated for the record that they have maintained a general Community Awareness and Outreach program at all of its facilities. It is understood, however, that this program was not designed specifically for compliance with §195.440 (b) through (i), (not including (h)). As such, CPC shall provide PHMSA the amended procedures showing compliance with the NOA.

In accordance with your Approval of Request for Extension letter dated May 21, 2012, CPC shall address the compliance item and provide the requisite documentation to PHMSA before August 20, 2012. CPC would like to thank PHMSA for the time extension previously granted and looks forward to resolving the items addressed in the Notice and improving our pipeline compliance program.

Please do not hesitate to contact me with any comments or questions.

Sincerely,

**Todd E Osterberg**  
HES Specialist