



U.S. Department
of Transportation

**Pipeline and
Hazardous Materials Safety
Administration**

8701 South Gessner, Suite 1110
Houston, TX 77074

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

July 11, 2012

Mr. Greg Smith
President
Shell Pipeline Company, L.P.
Two Shell Plaza
777 Walker
Houston, TX 77252

CPF 4-2010-5017H

Dear Mr. Smith:

On November 19, 2010, Shell Pipeline Company, LP (Shell) experienced a failure of its 22-inch diameter Houma-to-Houston crude oil pipeline near Vinton, LA. As a result of the accident the Pipeline and Hazardous Materials Administration (PHMSA) issued a Corrective Action Order (CAO), 4-2010-5017H, dated November 23, 2010, requiring Shell to take corrective actions with respect to its pipeline system.

Shell performed all actions as required by this Order. PHMSA monitored Shell's actions to determine that Shell has substantially completed the requirements of the CAO.

Consequently, PHMSA has closed the CAO, CPF 4-2010-5017H.

Sincerely,

R. M. Seeley
Director, Southwest Region
Pipeline and Hazardous
Materials Safety Administration