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**CITGO Petroleum Corporation**  
**CITGO Pipeline Company**

**P.O. Box 1424**  
**Lake Charles, LA 70602**  
**(337) 802-1179**

**1/21/2020**

**James A. Urisko, P.E.**  
**Director, Office of Pipeline Safety**  
**PHMSA Southern Region**  
**230 Peachtree Street NW, Suite 2100**  
**Atlanta, GA. 30303**  
**(404)832-1150 (office)**

**Re: Documentation submittal addressing**  
**Notice of Probable Violation and Proposed**  
**Compliance Order (CPF 2-2019-6001)**

**Dear Mr. Urisko,**

**With this letter CITGO is submitting documentation that demonstrates satisfactory completion of Item 1 in the Proposed Compliance Order dated November 20, 2019. To address the issue, CITGO tasked Paradigm to re-run the Public Awareness Mailout Campaign to the affected public in the vicinity of our Bee Line Pipeline System in Port Everglades, Florida. The new material mailed now addresses Turbine (Jet) Fuel and it is the sole hazardous liquid transported within this pipeline system.**

**The documentation within the booklet that accompanies this letter contains elements of the mailout program as well as number of program pieces mailed based on the number of affected public stakeholders near our Bee Line Pipeline. Additionally I have included an invoice from Paradigm that includes the safety improvement costs associated with fulfilling the Compliance Order. Our Public Awareness Mail Out Campaign is accomplished every 2 years and is scheduled to run again late this year in 2020. The new materials generated and mailed will be mailed again late this year to all stakeholders.**

**CITGO appreciates your Inspector identifying the omission so that we could correct it. Ultimately we want all stakeholders to have information that will educate them on pipelines including emergency actions and methods of damage prevention.**

**RECEIVED FEB 06 2020**

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Please contact me @ 337-802-1179 if you have any questions concerning this submittal.

Sincerely,



**Robert B. Bertrand**  
**Environmental, Health, Safety and Security Manager**  
**337-802-1179**  
**Rbertr1@citgo.com**