



Colonial Pipeline Company

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August 5, 2016

Mr. Byron Coy, P.E.
Director, Eastern Region
Pipeline and Hazardous Materials Safety Administration
820 Bear Tavern Road, Suite 103
West Trenton, NJ 08628

Subject: Notice of Probable Violation and Proposed Compliance Order
CPF 1-2016-5006

Dear Mr. Coy:

This letter is in response to PHSMA's Notice of Probable Violation and Proposed Compliance Order CPF 1-2016-5006 (the "Notice") dated July 12, 2016, and received by Colonial Pipeline Company ("Colonial") on July 13, 2016, relating to an inspection of Colonial's Control Room facility in Linden, New Jersey during the period of November 17, 2014 through December 29, 2014.

The Notice provides that Colonial must notify the Regional Director within 30 days of receipt of the Notice whether or not Colonial is contesting the Proposed Compliance Order and submit additional information as appropriate if seeking to contest and/or modify the Proposed Compliance Order.

Colonial is not contesting the Proposed Compliance Order, and intends to take the actions set forth in the Proposed Compliance Order upon issuance of a Final Order.

To clarify items addressed in the Notice, however, Colonial submits the following information.

The Notice, Item 1, provides, in part, the following:

"The 2013 Assessment Colonial Pipeline Controller Training Analysis Report contains some guidance on how to analyze a training program, and then references controllers at the central control room, located in Alpharetta, Georgia. It is unclear whether or not this applies to the training program for all control rooms, including the Linden Control Room."

To clarify, the intent of the 2013 Assessment Colonial Pipeline Controller Training Analysis Report was to identify any improvement areas to our training programs for all control rooms, including the Linden Control Room. The assessment learnings were then used to create a multi-year phased strategy to develop and implement site specific training for all Colonial control rooms. This strategy includes the build out of general industry knowledge required for all operators as well as control room location

specific knowledge, skills and abilities. Assessments for each portion of the training are also being developed to ensure consistency in our training and abilities of our operators. Additionally, a training simulator is also in development which will allow each control room to train operators on a simulated system, running scenarios specific to their location.

If you have any questions relating to this response, please feel free to contact Drew Lohoff at 678-762-2872.

Respectfully,

A handwritten signature in blue ink, appearing to read "D Belden".

Doug Belden
Vice President and General Manager - Operations