

Jeffrey L. Barger  
Vice President  
Pipeline Operations

**Dominion Transmission, Inc.**  
445 West Main Street, Clarksburg, WV 26301-2450

Mailing Address: P.O. Box 2450  
Clarksburg, WV 26302-2450



## **CERTIFIED MAIL**

May 13, 2013

Mr. Byron Coy, P.E.  
Director, PHMSA Eastern Region  
820 Bear Tavern Road, Suite 103  
West Trenton, NJ 08628

### **RE: Notice of Amendment (CPF 1-2013-5005M)**

Dear Mr. Coy,

This letter is the formal response by Dominion Transmission, Inc. (DTI) to PHMSA's Notice of Amendment (CPF 1-2013-5005M) which identified the one (1) concern noted below.

#### **1. §195.440 Public awareness**

(a) ...

**(b) The operator's program must follow the general program recommendations of API RP1162 and assess the unique attributes and characteristics of the operator's pipeline and facilities.**

Dominion's written continuing public education program, *Pipeline Public Awareness Plan, Rev 5.0 effective 5/21/2010*, was inadequate because it failed to follow the general program recommendations of API RP 1162 Section 4.5 and assess the unique attributes and characteristics of its pipeline and facilities. API RP 1162 Section 4.5 Damage Prevention, states "it is important that operators raise the awareness of the need to report any suspected signs of damage. Operators should keep their damage prevention message content consistent with the key 'Dig Safely' message developed by the Common Ground Alliance (CGA)."

Dominion's *Pipeline Public Awareness Plan* did not communicate the need to report any suspected signs of damage to landowners/tenants for its propane and petroleum assets.

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**DTI Response:**

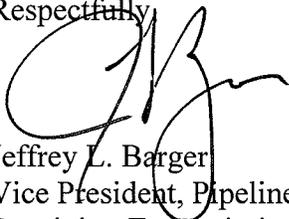
Immediately following the feedback provided by PHMSA's inspection team in December, 2010, DTI initiated a supplemental mailing in March, 2011 stating the following:

*"Remember, report even a scrape or dent on a pipeline to the pipeline company. If not promptly reported or repaired, it could result in a future leak or serious accident."*

A copy of the mailing is attached for your information (see bullet #8 on the second page).

If you have any questions, please do not hesitate to contact Jim Shafer at (304) 627-3430.

Respectfully,



Jeffrey L. Barger  
Vice President, Pipeline Operations  
Dominion Transmission, Inc.

March 2011

Dear Resident:

It's the law! Use the one-call system before excavating, blasting, tunneling or any other work that disturbs the soil beneath our streets, sidewalks, yards, farms or other property. Call the national 811 number at least three days before you plan to dig and report your intentions and location.

After you call 811, you should be informed of all affected utilities within the area you plan to excavate. Before you begin work, wait for each utility to clearly mark their facilities or report that their facilities won't be affected.

Dominion Transmission operates an underground propane pipeline in your area. The company transports and stores natural gas and natural gas byproducts. Within West Virginia, our propane system overlaps with our natural gas system and with facilities of Dominion Hope, a local natural gas distribution company.

Dominion has strong faith in the one-call system. Added to our own efforts, they help keep our facilities safe, secure and reliable. Calling before you dig is an important safety measure for you to know.

You also can help safeguard the pipeline in your area by notifying pipeline operators if you detect a problem. Also, keep pipeline rights-of-way clear. Remove any obstacle or condition that may hinder us from inspecting, maintaining, repairing or replacing our facilities.

For your awareness, pipeline markers should be visible throughout your community. They show the approximate location of pipelines and their company's contact information. Write down these names and telephone numbers to report any issues.

Pipeline operators attempt to mark their pipelines along their rights-of-way. However, there could be an unmarked pipeline in your area. Cleared rights-of-way also can indicate the presence of a pipeline. If it is not obvious that a pipeline runs through your property, you can check your property's record at the appropriate county office. In any case, remember to call 811 before you dig.



**Know what's below.  
Call before you dig.**

### Examples of Dominion Propane Pipeline Markers



(continued)

**Here's some information about propane that you should know:**

- Liquefied propane is a versatile energy form present in most unrefined natural gas and in crude petroleum.
- One of the most common methods of transporting it is under high pressure in underground pipelines, the safest mode of transportation today. It's safer than highway, rail, air and water transport.
- The industry spends millions of dollars each year on research and new technologies. These efforts make their systems increasingly safer.
- In both liquid and gaseous states, propane is colorless and odorless unless an odorant has been added.
- Liquefied propane will burn when mixed with certain concentrations of oxygen or certain oxygen-containing substances and ignited.
- Physical contact with liquefied propane can result in freezing burns or frostbite. Inhaling the vapor can cause symptoms of oxygen deficiency. Such symptoms include rapid respiration, uncoordination, poor judgment, nausea and unconsciousness.
- It will burn when mixed with air and ignited. It can be ignited from open flames, sparks from electrical switches and motors, mechanical equipment, moving rocks, etc.

**Propane leaks may be detected by:**

- Smell – An unusual smell may accompany a pipeline leak.
- Sight – Signs of a leak may be a pool of liquid on the ground near a pipeline, a dense white cloud of fog over a pipeline or discolored vegetation surrounding the pipeline. As propane vaporizes from a liquid state, it produces heavier-than-air vapors. So, when it leaks, the vapor tends to spread along the ground, creating a visible fog. Ignitable mixtures extend beyond the area of visible fog.
- Hearing – A leaking pipeline might make a hissing or roaring sound.

**What to do in case of a leak or other pipeline emergency:**

1. Leave the area immediately, heading upwind.
2. Do not touch, breathe or make contact with leaking liquids or gases.
3. Do not light a match, start an engine, use a telephone, operate on/off light switches or do anything that may create a spark.
4. From a safe location, call 911 or your local emergency response number and the pipeline company. Call collect, if needed, and give your name, telephone number, a description of the leak and its location.
5. Do not drive into a leak or vapor cloud area.
6. Do not attempt to stop the leak by operating pipeline equipment.
7. Warn others if necessary.
8. Remember, report even a scrape or dent on a pipeline to the pipeline company. If not promptly reported or repaired, it could result in a future leak or serious accident.
9. Call 1-888-264-8240 if you are aware that the emergency involves a Dominion Transmission pipeline.



It's a good idea to learn about pipelines located in your community. Dominion Transmission and others submit pipeline maps to the National Pipeline Mapping System. View the maps by logging on to <https://www.npms.phmsa.dot.gov/PublicViewer/>. For more information about Dominion, visit our web site at [www.dom.com](http://www.dom.com).

Sincerely,

Dominion Transmission, Inc.