



U.S. Department  
of Transportation

**Pipeline and  
Hazardous Materials Safety  
Administration**

12300 W. Dakota Ave., Suite 110  
Lakewood, CO 80228

**CERTIFIED MAIL - RETURN RECEIPT REQUESTED**

August 6, 2013

Ms. Valerie Fong  
Utilities Director  
City of Palo Alto  
250 Hamilton Avenue  
Palo Alto, CA 94301

**CPF 5-2012-0006M  
Closure Letter**

Dear Ms. Fong:

On February 14-17, 2012, a representative from the Pipeline and Hazardous Materials Safety Administration (PHMSA), pursuant to chapter 601 of 49 United States Code, conducted an on-site pipeline safety inspection of the City of Palo Alto's Operator Qualification (OQ) program in Palo Alto, California. As a result of the inspection, the City of Palo Alto (City) was issued a Notice of Amendment on March 28, 2012, which proposed amendment of your OQ program procedures.

The City submitted its amended procedures on May 12, 2012, and again on June 28, 2013. My staff reviewed the amended procedures, and it appears that the inadequacies outlined in this Notice of Amendment have been corrected.

This letter is to inform you no further action is necessary and this case is now closed. Thank you for your cooperation.

Sincerely,

Chris Hoidal  
Director, Western Region  
Pipeline and Hazardous Materials Safety Administration

cc: PHP-60 Compliance Registry  
PHP-500 H Monfared (#133567)