



U.S. Department
of Transportation
**Pipeline and Hazardous
Materials Safety
Administration**

1200 New Jersey Avenue SE
Washington DC 20590

PIPELINE SAFETY

2011 State Damage Prevention Grant

for

SC Palmetto Utility Protection Service

Please follow the directions listed below:

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2. Review and have an authorized signatory sign page 2.
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**ATTN: Maria Munoz
U.S. Department of Transportation
Pipeline & Hazardous Materials Safety Administration
Office of Contracts and Procurement (PHA-30)
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Pipeline and Hazardous Materials Safety Administration
1200 New Jersey Avenue, SE
Washington DC 20590

DEPARTMENT OF TRANSPORTATION

APPLICATION

2011 GRANT PROGRAM IN SUPPORT OF STATE DAMAGE PREVENTION

The SC Palmetto Utility Protection Service hereby applies to the Department of Transportation for Federal funds appropriated for the support of State Damage Prevention Programs established under 49 U.S.C. Section 60134 et seq.

The State agency plans to carry out the State Damage Prevention Program, during calendar year 2011, as described in Attachment 1, "Project Abstract/Statement of Objectives". To accomplish the program, the state agency proposes to expend funds as set forth in Attachment 4, "State Damage Prevention Estimated Budget".

Signature

Title

Date

Project Abstract/Statement of Objectives

Please provide a clear and concise description of the work this grant will fund for calendar year 2011

Palmetto Utility Protection Service (PUPS) is South Carolina's centralized one-call center that notifies underground facility owners of a planned excavation. PUPS is a state-wide family committed to the safety of the community and damage prevention for South Carolina. With the awarded funds, PUPS will enhance communication between utility companies, excavators and contract locators, increase efforts to bring new utility members into PUPS, increase employee training, enhance efforts to inform the public and excavators about PUPS service, and make improvements in technology. With further assistance, PUPS would like to improve the communication between utility companies, excavators, and contract locators by implementing positive response. Positive response would allow an excavator to contact PUPS at anytime after the initial call to determine what lines have been marked at an excavation site without having to be on the site. With further assistance PUPS would like to boost membership by creating a membership video. This video will contain all the benefits of being a PUPS member as well as interviews with current members. This video will be easy to transmit to prospective members and it will boost PUPS membership. With further assistance, PUPS can provide improved training materials. PUPS would like to provide remote users with a tutorial video that they can access when entering tickets. This will cut down on the time that they are calling CSRs and management with questions about entering tickets. PUPS would like to participate in the Southeastern One Call Managers Meeting and Partners in Training Conference each held annually in various states in the Southeast. With further assistance, PUPS would like to enhance television advertising across the state of South Carolina. We would like to produce two new 30 second spots as well as advertising in the most populated cities such as Columbia, Greenville, Charleston, and Myrtle Beach. We would also like to advertise in some of the mid size towns like Aiken, Rock Hill, Florence and Sumter. With further assistance, PUPS would like to continue to enhance our technology. PUPS would acquire an additional SAN server to backup our phone system. This will give our system complete redundancy; so that if our phones were to go down, the SAN server would have the phones back up in seconds. PUPS would also upgrade our phone system so it has the capability to auto call out PUPS members when we are notifying those members of an after hours emergency. This auto call out feature would save the CSRs time so they do not have to physically call PUPS members. PUPS would acquire a Virtual Private Network that would allow CSRs to work at home during inclement weather and it would also boost CSRs morale if they were able to work at home a few days a week. PUPS would also send employees to training classes about software applications and mapping. These classes would teach employees the best ways to utilize the software applications and be more efficient at their jobs. If awarded, the funds would cover the expenses for all of these improvements during the 2011 calendar year.

State Damage Prevention Elements

ELEMENT 1 - EFFECTIVE COMMUNICATIONS

"Participation by operators, excavators, and other stakeholders in the development and implementation of methods for establishing and maintaining effective communications between stakeholders from receipt of an excavation notification until successful completion of the excavation, as appropriate."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS was formed in 1978 and since then PUPS has produced effective and timely communications between the one-call process and operators, excavators and other stakeholders involved. PUPS damage prevention communication starts with awareness to call 811, the national call before you dig number, before beginning the excavation work. PUPS receives between 600 and 900 calls a day, which is up from the past couple of years. PUPS has an average answer time of 38 seconds and an average talk time of 6 minutes. The talk time varies depending on the number of tickets that are being called in. All calls are recorded and on file for three years. When an excavator calls PUPS, they are asked detailed questions about the excavation. The information is mapped out on our state-of-the-art mapping system. Callers are given a ticket number and e-mail copy of the ticket if they request it. The ticket information and location is transmitted to the appropriate utility facility through e-mail. Utility companies send in house locators or contract locators to locate the underground utility lines. South Carolina state laws requires callers to wait 72 hours (three working days) before digging to allow for time for the underground utilities to be located and marked. Although PUPS is not directly involved in the locating process, the call center is still utilized throughout the scope of the excavation process. PUPS offers four ticket types to assist with the project after the initial call. The tickets are no-show, re-mark, cancel and update. The no-show tickets allow callers to call back after the 72 hours (three working days) has expired and report that the underground utility/utilities were not located or marked. PUPS then resends the ticket to the appropriate utility company that did not mark the property. Re-mark tickets allow callers to request underground utility lines to be relocated when the markings are destroyed, usually by construction activities or weather. Cancel tickets may be called in if the marking instructions and/or locations of the excavation change. A cancel ticket must be called in before the 72 hour (three working day) notice expires. Update tickets are requested when the excavation will continue through the original 15 working day notice. These tickets and notifications allow PUPS to assist through the scope of all excavation projects. In addition to the one-call process, PUPS provides damage prevention communication through public education, membership and partnership with the various organizations with the same goals. PUPS abides by the South Carolina Underground Utility Damage Prevention Act. Although PUPS has no authority to enforce the law, PUPS follows the law. PUPS provides damage prevention communication through all available avenues during the one-call notification process.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

With further assistance, PUPS can provide improved methods for communicating to all parties involved in the one-call process. PUPS would like to enhance communication by adding positive response to our system. Positive response allows the excavator to find out exactly when the lines are located without having to be at the site where the excavation will take place. After a contract locator marks the lines at an excavation site, he or she will notify PUPS that the lines have been marked or that the area is clear of their lines. The caller can then contact PUPS at any time after they have requested for the lines to be marked to determine what utility companies have responded to the locate request. This also allows excavators to begin digging earlier than the 72 hour (three working day) notice if all of the utilities in the area have responded. This will further enhance the communication between the excavator, PUPS, the stakeholder and the locator and it will create a better system of checks and balances.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$0.00
d. Equipment:	\$0.00
e. Supplies:	\$0.00
f. Contractual:	\$0.00
g. Construction:	\$0.00
h. Other:	\$3,000.00
i. Total Direct Charges (sum of a through h):	\$3,000.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$3,000.00

Budget Narrative for this element: (Required only if proposal addresses this element)

PUPS is proposing that this project will cost \$3,000 and be used within the first year of the awarded funds. The other funds will cover the cost of purchasing software for positive response.

ELEMENT 2 - COMPREHENSIVE STAKEHOLDER SUPPORT

"A process for fostering and ensuring the support and partnership of stakeholders, including excavators, operators, locators, designers, and local government in all phases of the program."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS has a very active community of supporters and partners that foster the common goal of damage prevention and safety for everyone involved, including the general public. PUPS has active partnerships with the Common Ground Alliance, Office of Regulatory Staff, Nationwide One-Call Centers, state-wide Utility Coordinating Committees and Board Members who represent 21 different types of utility companies across South Carolina. Our membership with the Common Ground Alliance increases our understanding of damage prevention issues, provides the Best Practices guidelines, allows participation in the One-Call Systems International Committee, and presents advertising opportunities. The Office of Regulatory Staff and PUPS continue to work together promoting damage prevention messages to the various stakeholder groups such as operators, facility locate contractors, utility installation contractors/excavators, and others. This is accomplished by the distribution of printed materials, distribution of promotional items and presentations promoting damage prevention to various groups. The office of Regulatory Staff and PUPS support each other's efforts and compliment each other by participating in joint ventures where presentations are made and work together in securing federal grant funding whenever possible. Also, a portion of the pipeline safety inspection and audit procedure includes discussion with the gas operator concerning its relationship with PUPS, and where issues are indicated, the Office of Regulatory Staff follows-up with PUPS. PUPS continues support and partnership with national one-call centers through advertising efforts and participation in the Southeastern One-Call Systems (SOCS). We initiate contact with stakeholder groups such as local government representatives, and the affected public who live and work near buried utility facilities. This is accomplished through South Carolina's 13 active Utility Coordinating Committees. These meetings allow for discussions about their upcoming projects, concerns, comments and questions they may have. They also work together to minimize damages and maximize safety on the job site. The PUPS Board of Directors meets four times a year to ensure their involvement in the one-call process. They work with PUPS staff on a regular basis providing assistance in each area of the One-Call Center. In addition to meetings, the board members are always promoting PUPS within and outside of their companies. PUPS also has partnerships with contractors, excavators, locators and homeowners who are aware of the importance for damage prevention. We all work together to inform others of our service and to enhance our services. We ensure our support through our increasing membership, state-of-the-art mapping services, trained employees, public education and evaluations. Through the support of our many partnerships, PUPS is continuously able to recruit members to join PUPS. South Carolina state law does not require that all utility companies be members with PUPS, so with the help of Board Members and the support of local South Carolina organizations, PUPS works hard to bring in new members as a way to further the damage prevention process.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

With further assistance PUPS will be able to greatly improve the number of new members that we are able to attain. PUPS would like to create a DVD about the benefits of membership that can be sent out to utilities that are not members with PUPS. This video would also be placed on the PUPS website. The DVD would entail all the benefits of being a member of PUPS, complete with interviews of current PUPS members and employees. This DVD will help PUPS get the message about the importance of joining PUPS out to non-member utilities in a much more efficient way.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$0.00
d. Equipment:	\$0.00
e. Supplies:	\$0.00
f. Contractual:	\$0.00
g. Construction:	\$0.00
h. Other:	\$5,000.00
i. Total Direct Charges (sum of a through h):	\$5,000.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$5,000.00

Budget Narrative for this element: (Required only if proposal addresses this element)

PUPS is proposing that this project will cost \$5,000 and will be used within the first year of the awarded funds. The other funds will cover the cost of shooting and editing a video that will be used as a membership video. This video will be burned to DVDs and sent out to prospective members as well as be placed on the membership section of the PUPS website in an effort to boost membership.

ELEMENT 3 - OPERATOR INTERNAL PERFORMANCE MEASUREMENT

"A process for reviewing the adequacy of a pipeline operator's internal performance measures regarding persons performing locating services and quality assurance programs."

Does the proposed project address this element? (Required) No

Describe any existing state initiatives that support this element: (Required)

PUPS is the one-call center for the state of South Carolina. The South Carolina State Law does not require PUPS to adapt this element. The individual pipeline operators are responsible for reviewing the adequacy of their internal performance. However, the Federal Pipeline Safety Regulations require all gas companies to be members with a one-call center. PUPS provides a list of companies that call in tickets near each gas pipeline in South Carolina. This list is provided to individual gas companies when requested.

ELEMENT 4 - EFFECTIVE EMPLOYEE TRAINING

"Participation by operators, excavators, and other stakeholders in the development and implementation of effective employee training programs to ensure that operators, the one call center, the enforcing agency, and the excavators have partnered to design and implement training for the employees of operators, excavators, and locators."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS has an extensive training process that incorporates all aspects of the one-call process and damage prevention communication. Our Customer Service Representatives (CSRs) are trained for four to six weeks. The training process incorporates damage prevention training videos, listening to experienced CSRs take calls, learning how to take calls, tickets and learning how to map tickets. CSRs training also includes educating first time callers of the damage prevention process. CSRs are trained on traffic engineering which includes roads, railways, and bridges. They are provided with detailed manuals that are updated and reviewed regularly. Tests are also given at the end of training and a person must possess a strong command of the ticket, mapping and communication processes before becoming a CSR. Evaluations and training continue through the scope of employment. PUPS currently has 14 CSRs that have been with the company for more than five years. CSRs are also trained on how to complete and process web-tickets. Web-tickets are a free service available to the public. Normal and update tickets can be filled out on our website 24 hours a day and 7 days a week. Once they are submitted, tickets are processed and mapped by CSRs. In addition to web-tickets, PUPS offers the remote user program to member utilities and high volume contractors. This is a free service and users are trained by PUPS staff. With the remote user program, participants are able to enter tickets at their convenience and when a ticket is entered, it is processed just like a CSR was entering it. PUPS also trains CSRs on the Project and Ticket Management Program. This is a two phase program for utility member excavators, contractors or sub-contractors operating in South Carolina. This program is designed to enhance damage prevention between PUPS member utilities and the excavators. To eliminate a language barrier, the CSRs have access to a language line. The language line allows CSRs to communicate with customers through an interpreter. Images and definitions of excavation and construction equipment, how they are used and what they are used for are all displayed in the call center. This familiarizes the staff with the excavation process. All employees are trained on the Underground Damage Prevention Act and the APWA Color Codes. PUPS hold an "open door" policy for any visitors that want to receive a tour of our call center and learn more about the damage prevention process.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

With further assistance, PUPS can provide better training materials to remote users. PUPS would like to create a video that can be accessed by remote users who have questions while entering a ticket. Often remote users call the center because they need assistance with a ticket. These calls can prevent CSRs from taking calls from regular callers, which means that more people have to stay on hold and more people will hang up before requesting to have their underground lines located. PUPS would like to create a video that briefly goes through

all parts of a ticket so that a remote user can reference the video before calling into the center. Effective employee training can only be reached through effective management. PUPS would also like to participate in the Southeastern One-Call Managers Meeting held once a year in a different state in the Southeast each year. PUPS would also like to participate in the Partners in Training (PIT) Crew meeting that is also held in a different state each year. These meetings bring together one-call managers for discussions, workshops and training sessions.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$3,000.00
d. Equipment:	\$0.00
e. Supplies:	\$0.00
f. Contractual:	\$2,000.00
g. Construction:	\$0.00
h. Other:	\$0.00
i. Total Direct Charges (sum of a through h):	\$5,000.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$5,000.00

Budget Narrative for this element: (Required only if proposal addresses this element)

PUPS is proposing that this project will cost \$5,000 and it will be used in the year that it is awarded. The travel funds will cover the costs for registration and travel for two PUPS managers to attend the SOCS Managers Meeting and the PIT Crew meeting. The contractual funds will cover the cost of shooting and editing a training video to be used to help remote users when they have questions about entering a ticket.

ELEMENT 5 - PUBLIC EDUCATION

"A process for fostering and ensuring active participation by all stakeholders in public education for damage prevention activities."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS has an active public education program and public awareness program with support and participation from many stakeholders. PUPS works with utility members, other one-call centers, contractors and excavators to provide maximum exposure for PUPS and damage prevention. PUPS conducts state-wide advertising through print media, web media and broadcast media. PUPS produces and sends out quarterly newsletters highlighting recent news. PUPS has advertised on television stations in Columbia and Greenville, two of South Carolina's largest markets, in the past year. PUPS had six radio campaigns that encompassed the entire state. The radio broadcasts were in Columbia, Greenville, Charleston, and Myrtle Beach. PUPS joined with bordering one-call centers to advertise together. PUPS partnered with NC811 to advertise out of a station that borders North Carolina and South Carolina and we also partnered with GA811 to advertise out of a station that borders Georgia and South Carolina. PUPS has also advertised in Southern Living and South Carolina Living, which are both popular magazines for this area. PUPS has also advertised with other one-call centers in national magazines such as Martha Stewart Living and US Airways. PUPS has advertised in festival programs in smaller towns. PUPS sent out postcards to over 2,700 Homeowners associations in South Carolina using the Homeowners Association of South Carolina Partners Program. PUPS follows the national damage prevention initiatives set by the Common Ground Alliance. These include National Safe Digging Month (April) and 811 Day (August 11). During National Safe Digging Month, several member utility companies ran PUPS PSAs. PUPS also worked closely with a utility member in a joint media campaign. The campaign included a morning show appearance and an evening report on a local television station and exclusively produced public service announcements that ran during the month of April. PUPS planted a tree at a local elementary school and taught students about the importance of calling before you dig and we were able to get media coverage at this event. For 811 Day, PUPS partnered with six different Utility Coordinating Committees across the state and set up tables in front of various Lowe's where information about PUPS was handed out. PUPS sets up booths at various Home and Garden shows across the state where we answer questions and pass out information and promotional items, such as color code cards, pens, pencils, stickers, magnets, and other items to homeowners and the public. PUPS also has booths set up at conferences that utility companies are a part of, such as the South Carolina Environmental Conference, the South Carolina Rural Water Association, the South Carolina Telephone Association, the American Public Works Association, and the Association of Counties. PUPS also attends Utility Coordinating Committee meetings throughout the state. PUPS offers presentations to any group that is interested. PUPS staff have given presentations to Utility Coordinating Committees, Land Surveyors, Outdoor Sign companies and neighborhood associations. PUPS works hard to inform South Carolinians about damage prevention and the importance of calling 811.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

With further assistance, PUPS will be able to reach more of the public with our message. PUPS recently created a survey about Public Awareness to determine the most effective ways that PUPS is advertising our service. From the survey, we were able to determine that television advertising is the most effective means of getting the word out to homeowners. Television advertising is also one of the most expensive methods of advertising. In the past few years the budget for advertising has decreased, which makes it much more difficult to advertise on television. PUPS was able to advertise on television in the Columbia area, with the help of a member utility, and the Greenville area so far this year. PUPS would like to advertise on television covering all the major areas of the state including Columbia, Charleston, Myrtle Beach, and Greenville along with several of the mid size markets such as Florence, Rock Hill, and Aiken. PUPS would also like to create two new television commercials that are more eye-catching than our current spot.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$0.00
d. Equipment:	\$0.00
e. Supplies:	\$0.00
f. Contractual:	\$25,000.00
g. Construction:	\$0.00
h. Other:	\$2,400.00
i. Total Direct Charges (sum of a through h):	\$27,400.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$27,400.00

Budget Narrative for this element: (Required only if proposal addresses this element)

PUPS is proposing this project will cost \$27,400 and will be used within the first year of the awarded funds. The other funds will be used to shoot and edit two new commercials at a cost of \$2,400. The remaining funds will be used for television advertising. The amount spent in each area will be delegated by the population size of that area. Columbia, Greenville, and Charleston will all have \$5,000 campaigns. Myrtle Beach will have a \$3,000 campaign. Mid size towns, such as Rock Hill, Aiken, Sumter, and Florence will be delegated the remaining \$9,000 to be divided up among them.

ELEMENT 6 - DISPUTE RESOLUTION

"A process for resolving disputes that defines the State authority's role as a partner and facilitator to resolve issues."

Does the proposed project address this element? (Required) No

Describe any existing state initiatives that support this element: (Required)

The Underground Utility Damage Prevention Act, South Carolina's state digging law, does not define the state authority's role as a partner and facilitator to resolve disputes or issues. PUPS does utilize all of its resources to assist resolving disputes when possible. All calls and tickets are recorded and kept on file for three years. PUPS staff will make court appearances when necessary to explain the one-call process.

ELEMENT 7 - ENFORCEMENT

"Enforcement of State damage prevention laws and regulations for all aspects of the damage prevention process, including public education, and the use of civil penalties for violations assessable by the appropriate State authority."

Does the proposed project address this element? (Required) No

Describe any existing state initiatives that support this element: (Required)

The Underground Utility Damage Prevention Act, South Carolina's state digging law, does not define the state authority's role to enforce civil penalties for violation of the state law. PUPS does utilize all of its resources to assist resolving disputes when possible. All calls and tickets are recorded and kept on file for three years. PUPS staff will make court appearances when necessary to explain the one-call process.

ELEMENT 8 - TECHNOLOGY

"A process for fostering and promoting the use, by all appropriate stakeholders, of improving technologies that may enhance communications, underground pipeline locating capability, and gathering and analyzing information about the accuracy and effectiveness of locating programs."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS provides effective technological improvement in the one-call damage prevention process. PUPS mission statement is to provide excellence in damage prevention notification service to our member utilities, excavators and the public. Through our enhancements in technology, we are able to achieve our mission statement. Over the past five years, PUPS has made numerous improvements. These improvements include the purchase and development of GeoCall, a software used to manage member information, incoming tickets and transmit tickets to members. It has the ability to provide latitude and longitude points for locators. This software is a result of the partnership with several other states' one-call centers with a goal of sharing information and resources in order to provide the best protection and service to members. This partnership is called Progressive Partnering, Inc (P2). PUPS also provides Ortho images to the mapping application of GeoCall. The Ortho Images have aerial views of the state of South Carolina. This allows our CSRs to view enhanced images and which has made improvements in mapping tickets. Our P2 partnership allows us to work with KorTerra, a web-based real-time locate management tool. The KorTerra application helps excavators, locators and utility companies manage locates, databases and design projects. The Member Service Area Mapping (MSAM) is also web-based and allows members to maintain and update their own service areas. PUPS also provides web-tickets through our website. Web-tickets may be entered 24 hours a day and 7 days a week. They are submitted through our secure website and processed by CSRs when they are received. For the first half of 2010, web tickets have constituted for 15% of total ticket volume. PUPS started its remote user program in the 1990's and continues to train new users monthly. The remote user application is for members who need tickets on a regular basis and want to enter tickets 24 hours a day and 7 days a week. Remote users enter tickets and map tickets just as the PUPS CSRs do. They are monitored by PUPS and provided with detail manuals. In addition to new software, PUPS purchased new servers in the last year. These servers provide faster processing for all applications at PUPS. In 2009 PUPS developed and updated its website. The new website is easier to navigate through. This year PUPS developed a mobile website. It is easy to navigate the mobile website on a phone and it also gives users the ability to enter web tickets and update tickets. This year, PUPS also started taking after-hours emergency calls. These technological enhancements enable PUPS to provide the most effective and efficient one-call damage prevention process.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

With further assistance, PUPS can continue our active pursuit for enhanced technology. PUPS would be able to have at-home CSRs like many other one-call centers are doing. Adding the Virtual Private Network (VPN) to our network would allow redundancy for when

we experience inclement weather so that employees would not have to travel under bad conditions. According to other one-call centers who use VPN, employees morale improves if they were able to work from home a few days a week. Employees are likely to stay on the phone longer if the center is busy, they are able to work if they have a sick child, and they work harder because of the threat of coming back to the office if the employee starts slipping. PUPS would also be able to upgrade the servers for the phone system. This phone upgrade will expand our technology by giving us the ability to work with an Interactive Voice Recording with automated voice call out capability. Currently CSRs are calling out manually on after hours emergency locate tickets which is very time consuming. This would allow us to have more control over certain aspects of our phone system. This upgrade would also give us the ability to auto call out to PUPS employees if a message needed to be broadcast to all employees. PUPS would also be able to purchase a Storage Area Network (SAN) virtual server. This year PUPS purchased its first SAN server which served as a test server, a backup server and a mobile website server. The SAN server has been so beneficial to PUPS that we would like to purchase an additional SAN server for our phone system. This server will give our system complete redundancy should our telephone system go down. It will increase our up time if any hardware or software fails. Currently we have a warranty on the hardware for the phone system, but if the system went down, it could be down for hours or possibly days. This SAN server would kick in so that if the telephone system did go down, it would only be down a few seconds. PUPS would also attend training classes that would allow the employees in various technological areas to better utilize the software applications to their fullest ability. These classes would help employees work faster and be more proficient at their jobs.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$0.00
d. Equipment:	\$18,000.00
e. Supplies:	\$0.00
f. Contractual:	\$0.00
g. Construction:	\$0.00
h. Other:	\$41,600.00
i. Total Direct Charges (sum of a through h):	\$59,600.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$59,600.00

Budget Narrative for this element: (Required only if proposal addresses this element)

PUPS is proposing that this project would cost \$68,600 and be used within the first year of the awarded funds. The equipment funds would cover the \$18,000 cost for the hardware and software for the SAN server for the phone system. The "other" funds would cover the cost of the employee training, the Virtual Private Network, and the phone system upgrade. The various training courses for employees to learn new software will cost \$11,950. The new phone upgrade will cost \$25,650. The Virtual Private Network will cost \$4,000.

ELEMENT 9 - DAMAGE PREVENTION PROGRAM REVIEW

"A process for review and analysis of the effectiveness of each program element, including a means for implementing improvements identified by such program reviews."

Does the proposed project address this element? (Required) Yes

Describe any existing state initiatives that support this element: (Required)

PUPS has in place multiple processes for reviewing and analyzing the effectiveness of the applicable nine elements. PUPS performance data is collected at the end of every month and year. This data is reviewed and compared monthly, quarterly and yearly. This data includes a comparison of tickets taken and the number of transmissions that each member receives. With the record of tickets PUPS is able to compare statistics from year to year. The record of transmissions assists with the fee schedule that each member company pays based on the number of transmissions. PUPS also includes data from the Automated Call Distribution (ACD calls). This includes a monthly report of all calls that come through PUPS and our remote users program that provides the average talk time, average speed of call, abandoned calls, average answer time and average time it takes to complete a ticket. The PUPS phone system also includes caller ID, which allows PUPS to keep a record of the location of the calls. PUPS provides reports on the total number of tickets from each county per month. This allows PUPS to analyze which counties are utilizing PUPS. PUPS also provide reports on our mapping system. This helps train CSRs on our mapping system and has dramatically reduced the use of marking an area with polygons. Remote users are evaluated by their ticket count. In addition to reports, PUPS is constantly evaluating CSRs and staff's effectiveness at their jobs. PUPS also has a survey about the effectiveness of our advertising and public awareness to determine the most effective ways of advertising and the areas of the state that we need to advertise in. A link to this survey can be found on the homepage of the PUPS website as well as on the e-mail copy of a ticket. PUPS also uses feedback to evaluate and analyze the effectiveness of each program. PUPS works closely with the Board of Directors, its members, other one-call centers and state and federal organizations to provide the most effective one-call communication.

Describe how the proposed project will enhance or continue implementation of this element: (Required only if proposal addresses this element)

Reviewing and analyzing the effectiveness of each program at PUPS is a number one priority. PUPS is always looking for ways to improve the effectiveness of its one-call communication. This is achieved through implementation in other elements at this time.

Estimated budget for this element: (Required only if proposal addresses this element)

a. Personnel:	\$0.00
b. Fringe Benefits:	\$0.00
c. Travel:	\$0.00
d. Equipment:	\$0.00
e. Supplies:	\$0.00
f. Contractual:	\$0.00
g. Construction:	\$0.00
h. Other:	\$0.00
i. Total Direct Charges (sum of a through h):	\$0.00
j. Indirect Charges:	\$0.00
k. TOTAL (sum of i and j):	\$0.00

Budget Narrative for this element: (Required only if proposal addresses this element)

None at this time.

Legislative/Regulatory Actions

Provide a description of any legislature or regulatory actions (including legislative/regulatory studies) taken by the State within the past five (5) years pertaining to damage prevention program improvement, even if those actions were not completely successful.

Palmetto Utility Protection Service was formed in 1978. Since then, there have been no legislative or regulatory actions. In the past year there has been an increased number of meetings by stakeholder groups, which includes utility companies, excavators, and contract locators, to discuss amending the law. Various topics at these meetings have been discussed, which include mandatory membership and positive response. The three groups will meet this fall and decide on a bill that will be presented to the State Senate Judiciary Committee in January. No formal changes have been made to the law at this time.

State Damage Prevention Estimated Budget - Calendar Year 2011

DIRECT COSTS

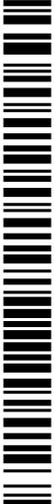
Personnel	
Fringe Benefits	
Travel	\$3,000.00
Equipment	\$18,000.00
Supplies	
Contractual	\$27,000.00
Construction	
Other	\$52,000.00
Total Direct	\$100,000.00

INDIRECT COSTS

Indirect Charges

TOTAL ESTIMATED COSTS	\$100,000.00
------------------------------	---------------------

State Damage Prevention Application Attachments



Letter from Governor.pdf
Quotes for Training classes.pdf
cost of advertising 2.pdf
travel to SOCS-PIT Crew Meetings.pdf
Cost of advertising 1.pdf
SAN Server.pdf
Virtual Private Network.pdf
Phone Upgrade.pdf
ESRI Class.pdf
Membership Video Production.pdf
commercial-training video cost.pdf
Positive Response quote.pdf

Charleigh Elebash

From: Bass [chase@charter.net]
Sent: Monday, August 23, 2010 12:56 PM
To: celebash@sc1pups.org
Subject: Re: commercial

Charleigh,

It is good to hear from you. I work very closely with the producer up here at WYFF. We find we get a much better deal there than we do at private production companies. And you don't sacrifice any quality really. At a production company you are probably looking at around \$1500 to \$3000 per :30 second commercial depending on what you are trying to do and how involved the shooting and editing is. At WYFF, comparable commercial would probably be more in the range of \$800 to \$1200 per :30. There's a lot of factors to consider. How many locations will we need to shoot at? Will there be actors involved or just announcer voiceovers. Announcer voiceovers are always cheaper than actors.

If you have a concept in mind I would love to hear about it and that will give me a better idea of what will be involved and then I can give you a more accurate range.

Any plans for a fall campaign like we discussed earlier in the year? Let me know on that and on the commercial idea. If I need to come down for a brainstorming session with you I will be glad to take a day and come down there.

Thanks,

Ron Bass

----- Original Message -----

From: Charleigh Elebash
To: 'Bass'
Sent: Monday, August 23, 2010 11:28 AM
Subject: commercial

Good Morning Ron,

We are looking into getting a commercial made hopefully early next year. I was wondering if you had any contacts in the Columbia area, or really anywhere in the state where I could get someone to film and put a commercial together. I am just trying to get an idea of prices.

Thanks for your time!

Charleigh Elebash

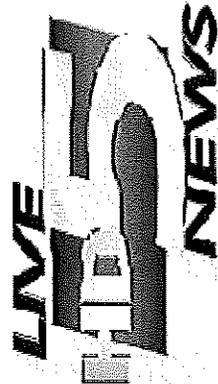
Public Awareness Coordinator | Palmetto Utility Protection Service

(803) 939-1117, ext. 0 | Fax: (803) 750-4867

celebash@sc1pups.org | www.sc1pups.org



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twitter



PUPS

May 2010 LivePlus

Advertiser: PUPS
 Spot Length(s): :30
 Plan Number: 3187

Acct. Exec: Elizabeth McDowell
 Phone #: 843-402-5772
 FAX #: 843-402-5793
 Email: emcdowell@live5news.com

Flight Dates: 09/14/2010-10/24/2010

Station	Program	Length	Time	SE	SE	OC	OC	OC	OC	DMA	DMA	Wks	Rate	Spots
WCSC				14	20	27	4	11	18	P18-34	P18-34			
Morning News		:30	Mo-Fr 5:30a-9:00a	2	2	2	2	2	2	8.1	\$21.60	2	\$87.50	6
Evening News		:30	Mo-Fr 5:00p-7:30p	1	2	1	2	1	1	9.5	\$28.95	2.3	\$119.57	6
Live5news.com				--	1	--	--	--	--	5.8	\$86.21	2	\$250.00	1
Live5+ (Digital Station)		:30	Mo-Su 5:00a-4:59a	2	2	2	--	2	2	7.7	\$2.60	1.9	\$10.53	5
Live5+ (Digital Station)		:30	Mo-Su 6:00p-8:00p	--	--	--	2	--	--	7.7	\$0.00	1.9	\$0.00	1
WCSC Totals				5	7	5	6	5	5				\$5,000.00	33

GRP(000) 271.4
 CPP/CPM: \$18.42
 Reach: 39.6
 Frequency: 2.0

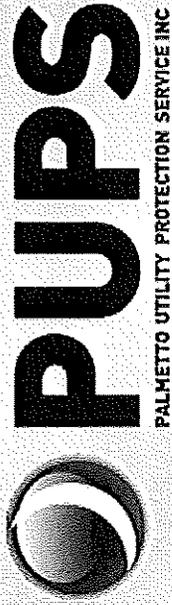
Approved by: _____

General Summary

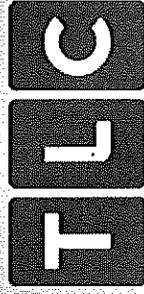
Name	Spots	Cost	Grps	Grimps	Reach	Freq	3+ Reach	CPP	CPM	Net Reach	Population
WCSC	33	\$5,000	80.5	271.4	39.6	2.0	18.6	\$62.11	\$18.42	133,260	336,352

This proposal contains: Rock Hill, Florence and Myrtle Beach Markets

Market	Network	Daypart	Week One	Week Two	Week Three
Rock Hill	TLC	Sat-Sun 10a-6p	7	7	7
	A&E	Sat-Sun 10a-6p	6	6	6
	HGTV	Sat-Sun 10a-6p	5	5	5
	Spike	M-Su 6p-12m	8	8	8
	Weather	M-Su 6a-12m	8	8	8
Florence	TLC	Sat-Sun 10a-6p	8	8	8
	A&E	Sat-Sun 10a-6p	8	8	8
	HGTV	Sat-Sun 10a-6p	8	8	8
	Spike	M-Su 6p-12m	9	9	9
	Discovery	M-Su 6p-12m	6	6	6
	Weather	M-Su 6a-12m	6	6	6
Myrtle Beach	TLC	Sat-Sun 10a-6p	6	6	6
	A&E	M-Su 8p-11p	6	6	6
	HGTV	Sat-Sun 10a-6p	8	8	8
	Spike	Sat-Sun 10a-6p	7	7	7
	Discovery	M-Su 6p-12m	6	6	6
	Weather	M-Su 6a-12m	6	6	6



Rock Hill = \$2,295
 Florence = \$1,878
 Myrtle Beach = \$1,827
 (Horry Country and Georgetown County)



Total Commercials = 996 (paid and matched)
 Total Investment = \$6,000



Accepted By: _____

Date: _____



Know what's below.
 Call before you dig.



Training

[Help](#) | [Login](#)

[Home](#) > [Course Catalog](#) > Instructor-led Class Registration Request

Instructor-led Class Registration Request

Step 1 of 4: Enter Student Information

Enter information for the student that will be attending the class. You may add additional students as needed. All fields are required.

ArcGIS Desktop 10: Tools and Functionality

Version 10 | Class ID: 50122107

Sep 15 - Sep 17, 2010 | 8:30 AM - 5:00 PM Pacific

Online

Cost: \$1,470 USD per student

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Select one"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Select one"/>

Subtotal: \$2,940 USD

Total: \$2,940 USD

Sales tax, where applicable, will be shown on your invoice. Pricing adjustments can be noted on Step 3: Payment Information.

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56 Broad Street 3C
Charleston, SC 29401

917.523.6038

Invoice No. PUPS 1001

lunch + RECESS

INVOICE

Customer

Name PUPS
Address _____
City Columbia State SC ZIP _____
Phone _____

Date 8.27.10
Order No. _____
Rep _____
FOB _____

Qty	Description	Unit Price	TOTAL
1	Shoot day		
20	Edit Hours		
25	DVD Copies	\$15.00	\$375.00
		SubTotal	\$5,375.00
		Shipping & Handling	\$0.00
		Taxes State	
		Paid Advance	
		TOTAL	\$5,375.00

Payment Details



Make Check Payable to :
Lunch & Recess
56 Broad Street 3C
Charleston, SC 29401

Shipping & Handling State
Taxes
Paid Advance
TOTAL \$5,000

Office Use Only

Estimate for 1 x 2-3 Minute PUPS Member DVD & Copies.

Terms: 50% non-refundable cash deposit required in advance. Balance due upon completion. Total billing subject to change with approval.

THE **Blencowe**
GROUP ■ INC

PUPS

CALL CENTER UPGRADE

APRIL 19, 2010

Prepared For: *Rhonda Dotman*
rdotman@sc1pups.org

Prepared By: *Randy Blencowe*
The Blencowe Group, Inc.
915 Lady Street
Suite 444
Columbia, SC 29201

Phone: *(803)744-8077* Fax: *(803)256-4127*
randyb@blencowe.com
www.blencowe.com

SHORETEL BASE PHONE QUOTE

UPGRADE BASE CC 10 USER PACK TO ENTERPRISE CC 10 USER	\$ 5,066.00
UPGRADE CC 30 INBOUND TO 30 INBOUND ENTERPRISE CC	\$ 15,198.00
ECC 5 CONCURRENT VOICE OUTBOUND LICENSES	\$ 1,842.00
ECC 5 CONCURRENT EMAIL OUTBOUND LICENSES	\$ 1,842.00
ECC 5 CONCURRENT WEB OUTBOUND LICENSES	\$ 1,842.00

NOTES:

1. PRICES DO NOT INCLUDE SC SALES TAX.
2. PRICES ARE GOOD FOR 15 DAYS.
3. PRICES DO NOT INCLUDE INSTALLATION.



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KorTerra Module Pricing for Progressive Partnering

System Module	KorTerra Hosting and Support Fee ***	OR	Self-Hosted (KorTerra Provides Support Only)
E-Ticket without Mapping The E-Ticket module is a web based ticket entry application, which enables excavators to enter their dig requests online. This service includes all of the fees associated with hosting the E-Ticket application in our data center.	\$1,000 Setup + \$400 Monthly	OR	\$120/Hr Setup + \$300 Monthly
E-Ticket with Mapping This version of E-Ticket provides the same functionality, but also enables the excavator to pinpoint their dig site on a land base map provided by the One Call Center. This service includes all of the fees associated with hosting the E-Ticket application in our data center.	\$2,750 Setup + \$800 Monthly	OR	\$120/Hr Setup + \$600 Monthly
Member Service Area Mapping Member Service Area Mapping application enables the member to view their Member Service Area Maps on the One Call Center land base map data. In addition, the member can edit and submit changes to the One Call Center. The One Call Center has full authority to accept or reject submitted changes.	\$3,250 Setup + \$1,000 Monthly	OR	\$120/Hr Setup + \$750 Monthly
✱ Positive Response Management This application provides the One Call Center with the ability to receive and manage positive response from their members and lookup capabilities for the excavators.	\$2,200 Setup + \$1,200 Monthly	OR	\$120/Hr Setup + \$900 Monthly
Software Design and Development Rates If any state requires customization to any of the modules listed above, KorTerra will provide a proposal identifying the any costs prior to commencement. Hourly rate for software design, development and training services.	\$120/Hour		\$120/Hour

*** KorTerra is offering additional discounts for the above software modules which are hosted by KorTerra.
 Please see attached discount module pricing schedule for details.

Charleigh Elebash

To: Rhonda Dotman
Subject: RE: Grant

From: Rhonda Dotman [mailto:rdotman@sc1pups.org]
Sent: Tuesday, August 31, 2010 7:25 AM
To: celebash@sc1pups.org
Subject: RE: Grant

Charleigh, Good morning,

Just put down \$9,000 for training.

The information I gave you was only examples remember.

Software, database and operating system classes
Some examples of this could be

Microsoft Windows Server 2008:
(5-day class) \$1,975/person,
(3-day class) \$1,185/person

Windows 7 (5-day class) \$2000/person

Microsoft SQL classes:
(3-day class) \$1,185/person,
(5-day class) \$1,975/person,
(3-day class) \$1,185/person,
(5-day class) \$1,975/person.

Office products = \$3,750 this will be to train 13 people.

Microsoft Office 07:
Excel (Level 1) \$200/person,
Excel (Level 2) \$200/person,
Excel (Level 3) \$200/person,
Outlook (Level 1) \$200/person,
PowerPoint (Level 1) \$200/person,
Publisher(Level 1) \$200/person

Thanks,

Rhonda Dotman
Applications Support Administrator
(800) 290-2783 press 1

Henry Dingle

From: Dell [idd_messaging_email@dell.com] on behalf of Laurence McKeon [laurence_mckeon_jr@dell.com]
Sent: Wednesday, June 23, 2010 1:39 PM
To: hdinglejr@sc1pups.org
Subject: Dell Order Has Been Confirmed for Dell Purchase ID: 2002701230884



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Order Confirmed

Your recent purchase with Dell is being reviewed and will be processed once payment is authorized. Click on the **Order Status** bar below to view the current status of your order.

What's Next? When your order ships, you will receive an Order Shipped email from which you can track the package(s).



Order Status

Received | Acknowledged | **Confirmed** | Shipped | Delivered

Order Information

Order Date: 06/23/2010
Customer Number: 16100498
Dell Purchase ID: 2002701230884
What is Dell Purchase ID?
Sales Professional: Oliver Giorgio
Oliver_Giorgio@Dell.com
1-800-456-3355 x 9463031

Orders:

	Order Number	Product Description	Financing Promotion	Est. Delivery Date
Click on the Order Number to view its status.	354108909	OLP SYS CTR VMM WKGRP 2008R2 SNGL NL	No Promotion Applicable	07/13/2010
	354109006	PowerConnect 5424,24 GbE PortsManaged Switch, Layer 2, iSCSIOptimized	No Promotion Applicable	07/01/2010
	354109022	PE R610 with Chassis for Up to Six 2.5-Inch Hard Drives and Intel® Xeon® 56XX Processors	No Promotion Applicable	07/09/2010
	354109659	PowerVault MD3000i iSCSI RAID array with two dual-port controllers	No Promotion Applicable	07/07/2010
	354109733	ELEC DWNLD ONLY OLP WINSVRENT 2008R2 SNGL NL	No Promotion Applicable	07/20/2010

Payment Information

Billing Contact: HENRY DINGLE
PALMETTO UTILITY PROTECTION SE
Billing Phone Number: (803) 939-1117
Billing Address: 810 DUTCH SQUARE BLVD

STE 320
COLUMBIA, SC 29210

Payment Method: DFS Dell Business Credit
[What is Dell Business Credit?](#)

Total Charges: **\$13,873.45**

Financing Summary:

The following financing promotions are applicable to your purchase today

Promotion	Amount
No Promotion Applicable	\$13,873.45

Your final order total and amounts applied to any promotions may vary based on changes to your order, taxes, and shipping charges.

Shipping Information

Delivery Contact: HENRY DINGLE
PALMETTO UTILITY PROTECTION

Delivery Phone Number: (803) 939-1117

Delivery Address: 810 DUTCH SQUARE BLVD
STE 320
COLUMBIA, SC 29210

Shipping Method: LTL 5 DAY OR LESS

Order Details

Order Number: 354108909

Estimated Delivery Date: 07/13/2010

[Learn More](#)

Item Number	Quantity	Item Description
A3125303	1	OLP SYS CTR VMM WKGRP 2008R2 SNGL NL

Subtotal: \$454.74

Shipping and Handling: \$0.00

Sales Tax: \$31.83

Total: \$486.57

Promotion:

No Promotion Applicable

Order Details

Order Number: 354109006

Estimated Delivery Date: 07/01/2010

[Learn More](#)

Item Number	Quantity	Item Description
223-4644	1	PowerConnect 5424,24 GbE PortsManaged Switch, Layer 2, iSCSloptimized
985-1262	1	Basic: Business Hours (5X10) Next Business Day Parts Delivery 2Year Extended
985-6710	1	Basic: Business Hours (5X10) Next Business Day Parts Delivery Initial Year
989-1727	1	Dell Hardware Warranty InitialYear
989-1728	1	Dell Hardware Warranty Extended Year(s)
989-1729	1	DECLINED CRITICAL BUSINESS SOFTWARE SUPPORT PACKAGE-CALL YOUR DELL SALES REP IF UPGRADE NEEDED
950-8997	1	On-Site Installation Declined

Subtotal: \$578.24



Categories
Most Popular
Desktop & Laptops
Servers & SBS
IT Editions
ImageManager
Exchange
ShadowMode Security
Media Kits

Store Pages
Home Page
Directory
My Account
My Basket
Return Policy

Contents of Shopping Cart					
Remove	SKU	Name	Price	QTY	Ext. Price
<input type="checkbox"/>	SPS40ENPK3	ShadowProtect Server 4.0 - 3 License Pack	\$2,835.75	<input type="text" value="1"/>	\$2,835.75
SubTotal					\$2,835.75
If you have a coupon code, enter it here: <input type="text"/>					
<input type="button" value="Keep Shopping"/>			<input type="button" value="Update Quantity"/>		<input type="button" value="Checkout >"/>

12-30-11

SSL CERTIFICATES

Merchant Services

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Element 4

TRAVEL: Locations TBD. These are proposed locations with costs. Estimated Total Cost: \$3,000

SOCS Managers Meetings/PIT Crew Meeting

Meeting 1: Arkansas (Possible Location)

Airfare: 2 @ \$500 each = \$1,000

Rental car: 3 days @ \$57(agreed daily price with enterprise) per day = \$171

Lodging for 2 nights – 2 people (\$140/night) = \$560

Food for 3 days – 2 people (\$45/day) = \$270

Meeting 2: Florida (Possible Location)

Fuel: \$0.50 per mile @ 307 miles = \$153.50

Lodging for 2 nights – 2 people (\$140/night) = \$560

Food for 3 days – 2 people (\$45/day) = \$270



State of South Carolina
Office of the Governor

MARK SANFORD
GOVERNOR

POST OFFICE BOX 12267
COLUMBIA 29211

August 26, 2010

Mr. Warren Osterberg
Pipeline and Hazardous Materials Safety Administration
U.S. Department of Transportation
East Building, 2nd Floor
Mail Stop: E27-303
1200 New Jersey Avenue, Southeast
Washington, D.C. 20590

Dear Mr. Osterberg,

I hereby designate Palmetto Utility Protection Service (PUPS) as the eligible recipient for the calendar year 2011 State Damage Prevention Grant, solicitation number DTPH56-11-SN-0001. If you have any questions, please feel free to contact Jeff Schilz in my office at (803) 734-2100. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Sanford".

Mark Sanford

MS/II

Application for Federal Assistance SF-424

Version 02

* 1. Type of Submission: <input type="checkbox"/> Preapplication <input checked="" type="checkbox"/> Application <input type="checkbox"/> Changed/Corrected Application	* 2. Type of Application: <input checked="" type="checkbox"/> New <input type="checkbox"/> Continuation <input type="checkbox"/> Revision	* If Revision, select appropriate letter(s): <input type="text"/> * Other (Specify) <input type="text"/>
--	--	---

* 3. Date Received: <input type="text" value="09/03/2010"/>	4. Applicant Identifier: <input type="text"/>
--	--

5a. Federal Entity Identifier: <input type="text"/>	* 5b. Federal Award Identifier: <input type="text"/>
--	---

State Use Only:

6. Date Received by State: <input type="text"/>	7. State Application Identifier: <input type="text"/>
---	---

8. APPLICANT INFORMATION:

* a. Legal Name:

* b. Employer/Taxpayer Identification Number (EIN/TIN): <input type="text" value="570665107"/>	* c. Organizational DUNS: <input type="text" value="786637678"/>
---	---

d. Address:

* Street1:	<input type="text" value="810 Dutch Square Blvd, Suite 320"/>
Street2:	<input type="text"/>
* City:	<input type="text" value="Columbia"/>
County:	<input type="text"/>
* State:	<input type="text" value="SC: South Carolina"/>
Province:	<input type="text"/>
* Country:	<input type="text" value="USA: UNITED STATES"/>
* Zip / Postal Code:	<input type="text" value="29210-0000"/>

e. Organizational Unit:

Department Name: <input type="text"/>	Division Name: <input type="text"/>
--	--

f. Name and contact information of person to be contacted on matters involving this application:

Prefix: <input type="text" value="Ms ."/>	* First Name: <input type="text" value="Charleigh"/>
Middle Name: <input type="text"/>	
* Last Name: <input type="text" value="Elebash"/>	
Suffix: <input type="text"/>	

Title:

Organizational Affiliation:

* Telephone Number: <input type="text" value="803-939-1117"/>	Fax Number: <input type="text"/>
---	----------------------------------

* Email:

Application for Federal Assistance SF-424

Version 02

9. Type of Applicant 1: Select Applicant Type:

A: State Government

Type of Applicant 2: Select Applicant Type:

Type of Applicant 3: Select Applicant Type:

* Other (specify):

*** 10. Name of Federal Agency:**

Pipeline & Hazardous Material Safety Administration

11. Catalog of Federal Domestic Assistance Number:

20.720

CFDA Title:

State Damage Prevention Program Grants

*** 12. Funding Opportunity Number:**

DTPH56-11-SN-0001

* Title:

State Damage Prevention Grants

13. Competition Identification Number:

Title:

14. Areas Affected by Project (Cities, Counties, States, etc.):

*** 15. Descriptive Title of Applicant's Project:**

SC Palmetto Utility Protection Service State Damage Prevention

Attach supporting documents as specified in agency instructions.

Add Attachments

Delete Attachments

View Attachments

Application for Federal Assistance SF-424

Version 02

16. Congressional Districts Of:

* a. Applicant

* b. Program/Project

Attach an additional list of Program/Project Congressional Districts if needed.

Add Attachment

Delete Attachment

View Attachment

17. Proposed Project:

* a. Start Date:

* b. End Date:

18. Estimated Funding (\$):

* a. Federal	<input type="text" value="100,000.00"/>
* b. Applicant	<input type="text" value="0.00"/>
* c. State	<input type="text" value="0.00"/>
* d. Local	<input type="text" value="0.00"/>
* e. Other	<input type="text" value="0.00"/>
* f. Program Income	<input type="text" value="0.00"/>
* g. TOTAL	<input type="text" value="100,000.00"/>

*** 19. Is Application Subject to Review By State Under Executive Order 12372 Process?**

- a. This application was made available to the State under the Executive Order 12372 Process for review on
- b. Program is subject to E.O. 12372 but has not been selected by the State for review.
- c. Program is not covered by E.O. 12372.

*** 20. Is the Applicant Delinquent On Any Federal Debt? (If "Yes", provide explanation.)**

- Yes No

21. *By signing this application, I certify (1) to the statements contained in the list of certifications and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)**

** I AGREE

** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

Authorized Representative:

Prefix: * First Name:

Middle Name:

* Last Name:

Suffix:

* Title:

* Telephone Number: Fax Number:

* Email:

* Signature of Authorized Representative: * Date Signed:

Application for Federal Assistance SF-424

Version 02

*** Applicant Federal Debt Delinquency Explanation**

The following field should contain an explanation if the Applicant organization is delinquent on any Federal Debt. Maximum number of characters that can be entered is 4,000. Try and avoid extra spaces and carriage returns to maximize the availability of space.

BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 4040-0006
Expiration Date 07/30/2010

SECTION A - BUDGET SUMMARY

Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. State Damage Prevention Program		\$	\$	100,000.00	0.00	100,000.00
2.						
3.						
4.						
5. Totals		\$	\$	100,000.00		100,000.00

SECTION B - BUDGET CATEGORIES

6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY				Total (5)
	(1)	(2)	(3)	(4)	
	SDP				
a. Personnel	\$ 0.00	\$	\$	\$	\$
b. Fringe Benefits	0.00				
c. Travel	3,000.00				3,000.00
d. Equipment	18,000.00				18,000.00
e. Supplies	0.00				
f. Contractual	27,000.00				27,000.00
g. Construction	0.00				
h. Other	52,000.00				52,000.00
i. Total Direct Charges (sum of 6a-6h)	100,000.00				\$ 100,000.00
j. Indirect Charges	0.00				\$
k. TOTALS (sum of 6i and 6j)	\$ 100,000.00	\$	\$	\$	\$ 100,000.00
7. Program Income	\$	\$	\$	\$	\$

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Standard Form 424A (Rev. 7- 97)
Prescribed by OMB (Circular A -102) Page 1A

SECTION C - NON-FEDERAL RESOURCES

(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e)TOTALS
8. <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
9. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
10. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
11. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
12. TOTAL (sum of lines 8-11)	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

SECTION D - FORECASTED CASH NEEDS

	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$ <input type="text"/>				
14. Non-Federal	\$ <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
15. TOTAL (sum of lines 13 and 14)	\$ <input type="text"/>				

SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT

(a) Grant Program	FUTURE FUNDING PERIODS (YEARS)			
	(b)First	(c) Second	(d) Third	(e) Fourth
16. <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
17. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
18. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
19. <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
20. TOTAL (sum of lines 16 - 19)	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

SECTION F - OTHER BUDGET INFORMATION

21. Direct Charges: <input type="text"/>	22. Indirect Charges: <input type="text"/>
23. Remarks: <input type="text"/>	

CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

* APPLICANT'S ORGANIZATION	
<input style="width: 100%;" type="text" value="SC Palmetto Utility Protection Service"/>	
* PRINTED NAME AND TITLE OF AUTHORIZED REPRESENTATIVE	
Prefix: <input style="width: 100px;" type="text" value="Ms."/>	* First Name: <input style="width: 200px;" type="text" value="Charleigh"/> Middle Name: <input style="width: 150px;" type="text"/>
* Last Name: <input style="width: 300px;" type="text" value="Elebash"/>	Suffix: <input style="width: 80px;" type="text"/>
* Title: <input style="width: 250px;" type="text" value="Public Awareness Coordinator"/>	
* SIGNATURE: <input style="width: 300px;" type="text" value="Susannah Runkle"/>	* DATE: <input style="width: 150px;" type="text" value="09/03/2010"/>