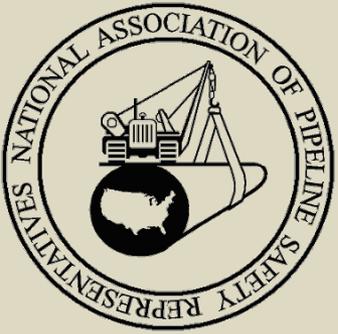


# ***Improving Performance Measures***

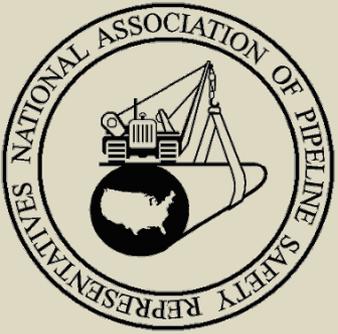
**National Association of Pipeline Safety  
Representatives  
("NAPSR")**

***Darin Burk***  
***Illinois Commerce Commission***



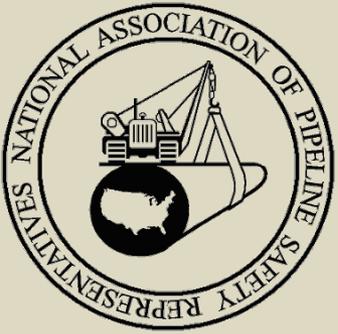
# ***Additional Data Required***

- **Enhanced Excavation Damage Data**
- **Outages**
- **Evacuations**
- **Emergency Response Exceeding Specified Parameters**
- **Leaks Discovered by Classification**
- **Overpressure Events**



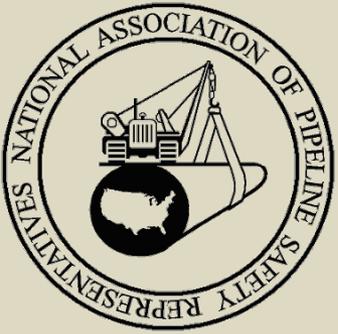
# ***Enhanced Excavation Damage Reporting***

- **Resulting in a release**
- **Damages By Cause**
  - **No Notification**
  - **Inadequate Excavation Practices**
  - **Failure to Locate**
  - **Inaccurate Locate**



# ***Outages***

- **Number of Outages by Cause**
  - **Damage**
  - **Equipment Failure**
  - **Operator Error**
- **Number of Customers Affected**
- **Average Length of Outage**



# ***Evacuations***

- **Number of Evacuations**
- **Cause**
  - **Damages**
  - **Equipment Failure**
  - **Operator Error**



# ***Emergency Response Exceeding Specified Parameters***

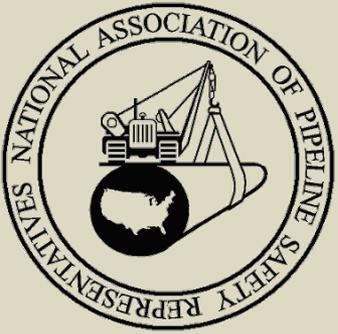
- **Percentage of calls exceeding parameters**
- **Cause:**
  - **Dispatch Time**
  - **Travel Time**
  - **Call Volume**
  - **Airborne Odor**



# *Leaks*

**In addition to current reporting:**

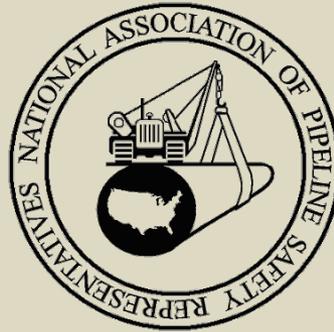
- **Number of Leaks Found by Classification**
- **Number of Leaks Repaired by Classification**
- **Number of Leaks Eliminate by Classification**
- **Leaks on Record at End of Year by Classification**



# ***Overpressure Events***

## **Reported by Cause Code:**

- **Operator Error**
- **Equipment Failure**
- **Outside Forces**



***Thank You!***