

the voice and choice of public gas



Public Gas Perspective on Public Awareness Implementation

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APGA Today

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- 720 members in 36 states
- Over half have fewer than 1,000 meters
- Over half have annual revenues less than \$1 million (80-90% goes to buy gas)
- Over half have 5 or fewer employees
- Good news – Greatly simplifies identifying public officials and emergency responders
- Bad news – Administrative burdens overwhelm capacity

APGA PA Programs

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- Model plan issued in 2006
- APGA GOAL program used by 169 systems to measure effectiveness, some entering their 4th year
- Considering developing effectiveness program for excavator audience, as many one calls have dropped the ball

Clearinghouse Review

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- A bad omen of things to come
- APGA model plan users dinged for not having management support statement
- Dinged for things not found in rule or RP 1162
- Dinged for not implementing and example in RP 1162

State Audits

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- Inconsistent from state to state
- Most common complaint – requirements with no basis on the rule
- Examples:
 - Requiring direct mail to non-customers along distribution system
 - Requiring lists of non-customers, even when direct mail is not used
- Enforcement has morphed beyond rule

RP 1162

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- Written primarily thinking about transmission and liquid pipelines
- Distribution is an afterthought
- Supplemental elements list is mostly meaningless to a distribution-only operator
- New RP 1162 largely fixes these problems

Was PA Even Necessary?

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- APGA GOAL results before rule (2007)*:
 - 79% would recognize a natural gas smell
 - 66% would recognize a natural gas hiss
 - 86% know to call before digging
 - 97% would call 911 from outside or from a neighbor's house if they smelled gas
 - 81% have the number to call the Gas Co
 - 97% have adequate gas safety information

*95% confidence level

Conclusion

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- Distribution and transmission issues are significantly different
- An incredible amount of effort is being expended
- Compliance seems focused on “dotting i’s” rather than results

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Questions?



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