



**DAKOTA  
GASIFICATION  
COMPANY**

A BASIN ELECTRIC POWER  
COOPERATIVE SUBSIDIARY

DEC 8 2015

December 2, 2015

Mr. Allan C. Beshore  
Director, Central Region, OPS  
Pipeline and Hazardous Materials Safety Administration  
901 Locust Street, Suite 462  
Kansas City, Missouri 64106-2641

**Subject: CPF 3-2015-5011M**

Dear Mr. Beshore:

This is in response to your letter dated November 20, 2015, regarding a Public Awareness Program inspection conducted by your office dated July 24, 2012. I am responding to your letter as Mr. Sauer moved onto the role of COO for Dakota Gasification Company (DGC), and I assumed the role of plant manager in May of 2013. Based on this inspection, the auditor found two areas of inadequacies. These two items are listed below along with our response to them:

**1. 195.440 Public Awareness**

**(c) The operator must follow the general program recommendations, including baseline and supplemental requirements of API RP 1162, unless the operator provides justification in its program or procedural manual as to why compliance with all or certain provisions of the recommended practice is not practicable and not necessary for safety.**

The auditor found DGC's procedures inadequate because they did not assess results from stakeholder responses to the mailed survey card program. In addition, the auditor found the results were not summarized and evaluated for any possible improvements or changes to the public awareness program.

DGC takes no exception to this item as of the time of the audit. Subsequent to the aforementioned audit, procedures were updated to ensure review of the survey card program with improvements made to the system based on these results. Copies of the survey results are attached to this letter demonstrating that the inadequacy has been addressed.

**2. 195.440 Public Awareness**



**RESPONSIBLE CARE**  
OUR COMMITMENT TO SUSTAINABILITY

December 2, 2015

Page 2

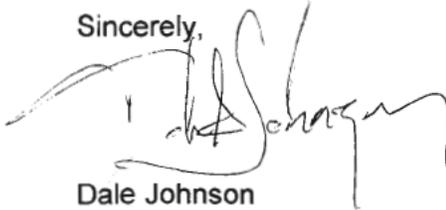
**(d) The operator's program must specifically include provisions to educate the public, appropriate government organizations, and persons engaged in excavation activities related on....**

The auditor found the procedures to be inadequate because they do not ensure that police department personnel are included in the emergency official audience.

DGC takes no exception to this item as of the time of the audit. Subsequent to the aforementioned audit, procedures were updated to ensure all emergency response personnel were included in the invitation for review. Copies of these updates, along with copies of the mailing lists, are also attached to this letter demonstrating that the inadequacy has been addressed.

DGC takes the findings of all audits very seriously. DGC will continue to focus on proactively addressing all programs covered under PHMSA to ensure compliance with all regulatory requirements.

Sincerely,



Dale Johnson  
Plant Manager  
Dakota Gasification Company

Enclosures: 5

First responders' mailing list  
2012 Public Awareness Mailings Postage & Mailing  
2013 - 2015 Form PLR 71 "Public Awareness Mailings Postage & Mailing"  
DGC Public Awareness Program - Revision log for the program  
2010 and 2013 survey card results

cc: A. T. Funkhouser  
Mark Foss  
Joe Lancaster  
Claude O'Berry

SNG/  
**CO2 First Responders Mailing List**

2015

Organization Name	Title	Address	City	State	Postal Code
Barry Jager	Burke Emer. Mgr./911	PO Box 250	Bowbells	ND	58721
Beulah Fire Department		PO Box 713	Beulah	ND	58523
Beulah Police Department		PO Box 1209	Beulah	ND	58523
Burke County Sheriff		PO Box 250	Bowbells	ND	58721
Carmen Reed	Mercer Emer. Mgr./911	PO Box 39	Stanton	ND	58571
Clint Whitman	MHA Nation Emer. Mgr.	404 Frontage Road	New Town	ND	58763
Crosby Fire Department		PO Box 67	Crosby	ND	58730
Denise Brew	Dunn Emer. Mgr.	PO Box 104	Manning	ND	58642
Divide County Sheriff		PO Box 275	Crosby	ND	58730
Don Longmuir	Mountrail Emer. Mgr.	PO Box 248	Stanley	ND	58784
Dunn County Sheriff		PO Box 166	Manning	ND	58642
Fort Berthold Police Department		PO Box 1275	New Town	ND	58763
Greg M. Wilz	ND Department of Emergency Services	PO Box 5511	Bismarck	ND	58504
Grenora Ambulance		PO Box 234	Grenora	ND	58845
Halliday Ambulance		215 - 2nd Street NW	Halliday	ND	58636
Halliday Fire Department		PO Box 407	Halliday	ND	58636
Hazen Fire Department	Dan Wettstein	502 - 7th Street NE	Hazen	ND	58545
Jerry Samuelson	McKenzie Emer. Mgr.	PO Box 1036	Watford City	ND	58854
Jody Gunlock	Divide Emer. Mgr./911	PO Box 49	Crosby	ND	58730
Karolin Rockvov	McKenzie Emer. Mgr.	PO Box 1036	Watford City	ND	58854
Kenneth Halvorson	Mountrail 911	PO Box 309	Stanley	ND	58784-0309

<b>Organization Name</b>	<b>Title</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Postal Code</b>
Killdeer Ambulance		PO Box 584	Killdeer	ND	58640
Killdeer Fire Department		PO Box 688	Killdeer	ND	58640
Killdeer Police Department		PO Box 270	Killdeer	ND	58640
Kyle Grove	Dunn 911	PO Box 104	Manning	ND	58642
Lloyd Clock	McKenzie 911	PO Box 591	Watford City	ND	58854-0591
McKenzie County Ambulance		PO Box 35	Watford City	ND	58854
McKenzie County Sheriff		PO Box 591	Watford City	ND	58854
Mercer County Ambulance		801 - 4th Street NE	Hazen	ND	58545
Mercer County Sheriff		PO Box 39	Stanton	ND	58571
Mike Hallesy	Williams Emer. Mgr./911	223 E. Broadway, Suite 202	Williston	ND	58801
Mountrail County Sheriff		PO Box 309	Stanley	ND	58784
New Town Ambulance		PO Box 716	New Town	ND	58763
New Town Fire Department		PO Box 855	New Town	ND	58763
New Town Police Department		PO Box 309	New Town	ND	58763
Parshall Ambulance		PO Box 398	Parshall	ND	58770
Parshall Fire Department		PO Box 421	Parshall	ND	58770
Portal Ambulance		PO Box 39	Portal	ND	58772
Ray DeBoer	ND Department of Emergency Services	PO Box 5511	Bismarck	ND	58504
Ray Fire & Rescue		PO Box 251	Ray	ND	58849
Stanley Ambulance		PO Box 955	Stanley	ND	58784
Stanley Fire Department		PO Box 851	Stanley	ND	58784
State Highway Patrol		4007 State Street	Bismarck	ND	58503
State Highway Patrol		1700 3rd Ave. W, Suite #102	Dickinson	ND	58601

<b>Organization Name</b>	<b>Title</b>	<b>Address</b>	<b>City</b>	<b>State</b>	<b>Postal Code</b>
State Highway Patrol		223 E. Broadway, Suite 304	Williston	ND	58801
State Highway Patrol		2201 6th St. SE, Suite B	Minot	ND	58701
Tioga Ambulance		PO Box 451	Tioga	ND	58852
Tioga Police Department		12 - 1st Street NW	Tioga	ND	58852
Tioga Volunteer Fire Department		PO Box 451	Tioga	ND	58852
Watford City Fire Department		PO Box 549	Watford City	ND	58854
Watford City Police Department		213 - 2nd Street NE	Watford City	ND	58854
Williams County Sheriff		223 E. Broadway Suite 301	Williston	ND	58801
Williston Ambulance		317 - 11th Street W	Williston	ND	58801
Williston Rescue		223 E. Broadway Suite 201	Williston	ND	58801

# SNG First Responders Mailing List

Organization Name	Title	Address	City	State	Postal Code
<del>Beulah Fire Department</del>		PO Box 713	Beulah	ND	58523
<del>Beulah Police Department</del>		PO Box 1209	Beulah	ND	58523
<del>Carmen Reed</del>	Mercer County Emergency Mgr./911	PO Box 39	Stanton	ND	58571
Glen Ullin Fire Department		206 - 2nd Street S.	Glen Ullin	ND	58631
<del>Greg M. Witz</del>	ND Department of Emergency Services	PO Box 5511	Bismarck	ND	58506-5511
<del>Hazen Fire Department</del>	Dan Wettstein	502 - 7th Street NE	Hazen	ND	58545
Hebron Rural Fire Department		620 Washington Avenue	Hebron	ND	58638
Joel Rostberg	Morton County Emergency Mgr.	210 - 2nd Avenue NW	Mandan	ND	58554
Mary Senger	Burleigh County Emergency Mgr.	221 - North 5th Street	Bismarck	ND	58501
<del>Mercer County Ambulance</del>		801 - 4th Street NE	Hazen	ND	58545
<del>Mercer County Sheriff</del>		PO Box 39	Stanton	ND	58571
Morton County Sheriff		205 - 1st Avenue NW	Mandan	ND	58554
<del>Ray DeBoer</del>	ND Department of Emergency Services	PO Box 5511	Bismarck	ND	58506-5511
Richardton Fire Department	c/o Jason Kostelecky	PO Box 102	Richardton	ND	58652
Tom Doering	Morton County Emergency Mgr.	210 - 2nd Avenue NW	Mandan	ND	58554

## 2012 Public Awareness Mailings – Postage & Mailing Documentation

<b>Date Mailed</b>			
3/2012	CO2 First Responders	46 @ \$2.10 each =	96.60
3/2012	CO2 First Responders (Emergency Managers)	10 @ \$0.45 each =	4.50
3/2012	CO2 Residents	203 @ \$0.45 each =	91.35
3/2012	CO2 Pumpers/Oil Companies	72 @ \$0.45 each =	32.40
3/2012	SNG First Responders	11 @ \$1.30 each =	14.30
3/2012	SNG Residents	45 @ \$0.45 each =	20.25
3/2012	City/County Officials	11 @ \$2.70 each =	29.70
3/2012	State Officials	5 @ \$0.65 each =	3.25
3/2012	Contractors	543 @ \$0.45 each =	244.35
3/2012	Hamline Electric request for 25 contractor pamphlets	1 @ \$3.31 each	3.31
4/2012	Resend – Contractors	12 @ \$0.45 each =	5.40
4/2012	Resend – CO2 Receptors	1 @ \$0.45 each =	.45
4/2012	Resend – CO2 First Responders	1 @ \$2.10 each =	2.10
4/17/12	Resend to Crosby Fire Dept.	1 @ \$2.10 each	2.10
8/14/12	Extra pamphlets to Newfield	1 @ \$2.97 each	2.97
8/14/12	Extra pamphlets to EnerPlus	1 @ \$3.65 each	3.65
8/16/12	Letter/pamphlets to Tioga Public School	1 @ \$5.30	5.30
8/21/12	New SNG receptors	3 @ \$0.45	1.35

8/21/12	New CO2 receptors and resends	26 @ \$0.45	11.70
9/18/12	Letters and pamphlets sent to police depts. for SNG/CO2	4 @ \$1.30 (CO2) 2 @ \$1.50 (CO2) 1 @ \$1.10 (SNG)	9.30
9/20/12	Letter and 12 pamphlets sent to RIM Operating for CO2	1 @ \$1.90	1.90
	<b>TOTAL</b>		<b>\$586.23</b>

Returned

Contractors = 25

Contractors = 3 returned a second time

CO2 Receptors/Oil Companies = 13

CO2 First Responders = 1 (returned a second time – Crosby Fire Dept.) – called Crosby City Office for correct address

**2012 Mailing Documentation**

The following groups were sent a letter and pipeline pamphlet for the 2012 mailing:

CO2 Receptors

CO2 Pumpers and Oil Companies

SNG Receptors

CO2 First Responders & Emergency Managers

SNG First Responders & Emergency Managers

City & County Officials

State Officials

Contractors/Excavators

**OFFICIAL PIPELINE DOCUMENT**



Dakota Gasification Company

**PLR-71  
PUBLIC AWARENESS MAILINGS  
POSTAGE & MAILING DOCUMENTATION**

Year:

2013

Date Mailed	Stakeholder Audience	# Sent	# Returned	%	\$/Unit	Total Cost
4-23-13	SNG 1 <sup>st</sup> Responders	12	1	92	0.46	5.52
4-23-13	SNG Receptors (companies)	7	2	71	0.46	3.22
4-23-13	SNG Receptors (w/survey cards)	42	3	93	0.46	19.32
4-23-13	CO2 1 <sup>st</sup> Responders	52	2	96	0.46	23.92
4-23-13	CO2 Receptors (companies)	26	5	81	0.46	11.96
4-23-13	CO2 Receptors (w/survey cards)	185	18	90	0.46	85.10
4-23-13	Oil Companies	59	0	100	0.46	27.14
4-23-13	Contractors	638	32	95	0.46	293.48
4-23-13	State Officials	5	0	100	0.66	3.30
4-23-13	City/County Officials	11	0	100	0.66	7.26
4-25-13	Request from Ed. H. Schwartz Construction – 50 additional contractor pamphlets	1			5.32	5.32
5-7-13	Request from United Communications in Langdon, ND – 5 contractor pamphlets	1			0.86	0.86
5-30-13	Request from Horizontal Boring & Tunneling in Exeter, NE – 30 additional contractor pamphlets	1				
7-13-13	CO2 Receptors – survey card winners announced, pipeline magnets sent	170			0.46	78.20
7-13-13	SNG Receptors – survey card winners announced, pipeline magnets sent	39			0.46	17.94
8-2-13	CO2 public awareness pamphlets sent to Tioga school supt.	1			5.32	5.32
11-25-13	CO2 Oil Companies – resends	3			0.46	1.38
11-25-13	SNG Receptors – resends	4	1		0.46	1.84
11-25-13	CO2 Receptors – resends	15	2		0.46	6.90
11-25-13	Contractors – resends	22	2		0.46	10.12
11-25-13	SNG – new receptors	2			0.46	0.92

11-25-13	CO2 – new receptors	19			0.46	8.74
11-25-13	CO2 1 <sup>st</sup> Responders – resends	2			0.46	0.92
11-25-13	SNG 1 <sup>st</sup> Responders – resends	1			0.46	0.46
12-4-13	CO2 Receptors – 2 <sup>nd</sup> resend	1			0.46	0.46
12-5-13	CO2 Receptors – 2 <sup>nd</sup> resend	1			0.46	0.46
12-10-13	SNG Receptors – resends	1			0.46	0.46

Comments:

Mailing Documentation (list the documentation sent to each stakeholder audience):

See attached page.

**Mailing Documentation** (list the documentation sent to each stakeholder audience)

**4-23-13**

**SNG 1<sup>st</sup> Responders**

Letter

Pamphlet - "Living and Working Near Synthetic Natural Gas Pipelines"

**SNG Receptors (companies)**

Letter

Pamphlet - "Living and Working Near Synthetic Natural Gas Pipelines"

**SNG Receptors (w/survey cards)**

Letter

Pamphlet - "Living and Working Near Synthetic Natural Gas Pipelines"

Survey card

**CO2 1<sup>st</sup> Responders**

Letter

Pamphlet - "Living and Working Near CO2 Pipelines"

**CO2 Receptors (companies)**

Letter

Pamphlet - "Living and Working Near CO2 Pipelines"

**CO2 Receptors (w/survey cards)**

Letter

Pamphlet - "Living and Working Near CO2 Pipelines"

Survey Card

**Oil Companies**

Letter

Pamphlet - "Living and Working Near CO2 Pipelines"

**Contractors**

Letter

Pamphlet - "Working Near a CO2 or SNG Pipeline – Important Safety Information for Contractors and Excavators"

**State Officials**

Letter

Pamphlet - "Living and Working Near Synthetic Natural Gas Pipelines"

Pamphlet - "Living and Working Near CO2 Pipelines"

**City/County Officials**

Letter

Pamphlet - "Living and Working Near Synthetic Natural Gas Pipelines"

Pamphlet - "Living and Working Near CO2 Pipelines"

**July 2013**

Letters sent to CO2 and SNG Receptors (homes only) announcing the winners of the survey card drawings. An informational magnet on pipelines was also sent.

**Re-sends**

Letter and pamphlet

**OFFICIAL PIPELINE DOCUMENT**



Dakota Gasification Company

**PLR-71  
PUBLIC AWARENESS MAILINGS  
POSTAGE & MAILING DOCUMENTATION**

Year: 2014

Date Mailed	Stakeholder Audience	# Sent	# Returned	%	\$/Unit	Total Cost
4-1-14	CO2 Receptors (including oil companies)	271	11	96%	0.48	\$130.08
4-1-14	SNG Receptors	44	1	98%	0.48	\$21.12
4-1-14	<b>First Responders</b> <i>CO2 SNG</i>	57	2	96%	0.48	\$27.36
4-1-14	State Officials	5	0	100%	0.48	\$2.40
4-1-14	City/County Officials	11	1	91%	0.48	\$5.28
4-1-14	Contractors	719	39	95%	0.48	\$345.12
4-9-14	Contractors – resends	4			0.48	\$1.92
4-9-14	Request from Berry Brothers for 200 contractor pamphlets	1			10.98	\$10.98
6-24-14	Contractor resends (not able to find addresses for 12)	17			0.48	\$8.16
7-14	Contractor resends (not able to find addresses)		3			
8-14	Resends – City/County Official	1			0.48	\$0.48
8-14	Resends – First Responder	2			0.48	\$0.96
8-14	Resends – CO2 Receptors (addresses found)	11	2		0.48	\$5.28
9-14	SNG new receptors	3			0.48	\$1.44
9-10-14	CO2 new receptors	11			0.48	\$5.28
9-10-14	Letter and 50 pamphlets to Tioga school	1			5.32	\$5.32
9-12-14	Resending CO2 receptor 3.092 (address update)	1			0.48	\$0.48
10-24-14	CO2 new receptors	3	2		0.48	\$1.44

Comments:

4/10/14

1 contractor returned – not able to find current address

1 CO2 receptor returned (Dwight & Sharon Hansen)

4/11/14

3 contractors returned – not able to find current addresses for 2

8/21/14

Receptor 1.26 – returned again – no longer at current address

9/15/14

Receptor 5.651 – vacant at present – information not resent

10/24/14

3 new receptors found – information sent

11/7/14

2 of the new receptors sent 10/24/14 were returned with "attempted – not known".

Percentages shown are from the initial mail-out.

Mailing Documentation (list the documentation sent to each stakeholder audience):

**CO2 Receptors** – letter and pamphlet (Living and Working Near CO2 and SNG Pipelines)

**SNG Receptors** – letter and pamphlet (Living and Working Near CO2 and SNG Pipelines)

**First Responders** – letter and pamphlet (Living and Working Near CO2 and SNG Pipelines)

**State Officials** – letter and pamphlet (Living and Working Near CO2 and SNG Pipelines)

**City/County Officials** – letter and pamphlet (Living and Working Near CO2 and SNG Pipelines)

**Contractors** – letter and pamphlet (Working Near a CO2 or SNG Pipeline – Important Safety Information for Contractors and Excavators)

**OFFICIAL PIPELINE DOCUMENT**



Dakota Gasification Company

**PLR-71  
PUBLIC AWARENESS MAILINGS  
POSTAGE & MAILING DOCUMENTATION**

Year:  
2015

Date Mailed	Stakeholder Audience	# Sent	# Returned	%	\$/Unit	Total Cost
4-1-15	CO2 & SNG First Responders (regular mailing)	17	2	82%	0.48	8.16
4-1-15	CO2 & SNG First Responders (extra pamphlets)	44	0	100%	0.90	39.60
4-1-15	CO2 Residents (regular mailing)	209	4	98%	0.69	144.21
4-1-15	CO2 Residents (extra pamphlets)	3	0	100%	0.69	2.07
		2	0	100%	0.90	1.80
		1	1	0%	1.61	1.61
4-1-15	SNG Residents	44	0	100%	0.69	30.36
4-1-15	Contractors	919	68	93%	0.69	634.11
4-1-15	Oil Companies	56	7	87%	0.48	26.88
4-1-15	Public Officials	22	2	99%	0.48	10.56
4-1-15	SNG Landowners ( ROW inspections and maintenance work)	34	0	100%	0.48	16.32
4-1-15	CO2 Landowners (ROW inspections and maintenance work)	266	16	94%	0.48	127.68
4-7-15	Plote Construction requested 10 more contractor pamphlets	1	0	100%		
8-20-15	Address corrections from receptor audit	9	1	99%	0.48	4.32
9-2-15	New CO2 receptors	7	3	57%	0.48	3.36
9-2-15	New receptors - oil companies	3	0	100%	0.48	1.44
10-5-15	Annual mailing letter to Tioga School with 50 pamphlets	1	0	100%	5.95	5.95

Re-Sends (second attempt)						
4-15	Contractors	21	7	67%	0.69	14.49
4-15	1 <sup>st</sup> Responders	2	0	100%	0.48	0.96
4-15	Public Officials	2	0	100%	0.48	0.96
4-15	CO2 Landowners	2	0	100%	0.48	0.96
6-15	CO2 Landowners	4	0	100%	0.48	1.92
6-15	Oil Companies	4	0	100%	0.48	1.92
9-15	CO2 Receptor	1	0	100%	0.48	0.48
10-15	CO2 Receptor	2	0	100%	0.48	0.96

**Comments:**

46 Contractors - couldn't find addresses - deleted from database  
 1 Oil Company - deleted from database due to office closed at this site  
 1 CO2 Receptor - shouldn't have been sent as the site is vacant

**Mailing Documentation** (list the documentation sent to each stakeholder audience):

CO2 & SNG First Responders - letter, pamphlet  
 CO2 Residents - letter, pamphlet, emergency # magnet (extra pamphlets sent to 6 receptors - for their renters)  
 SNG Residents - letter, pamphlet, emergency # magnet  
 Contractors - letter, pamphlet, emergency # magnet  
 Oil Companies - letter, pamphlet  
 Public Officials - letter, pamphlet  
 SNG Landowners (2015 ROW inspections) - letter, pamphlet  
 CO2 Landowners (2015 ROW inspections) - letter, pamphlet

**DGC'S PUBLIC AWARENESS PROGRAM  
FOR THE CO2 AND SNG PIPELINES**

REV.	DATE	DESCRIPTION	PLANT MANAGER APPROVAL
6	8/11/08	Updated pipeline marker information to include marker purpose and other marker information. Also revised supplemental element information.	/s/ R. Fagerstrom 8/11/08
7	3/22/11	Increase pipeline markers along pipeline especially in HCAs.  Revised organization.  Developed contractor brochure for damage prevention.  Created website link for contractors, emergency responders, and public officials providing information on CO2 and SNG pipeline safety and emergency response with emphasis on how to recognize and respond to a pipeline incident.	/s/ R. Fagerstrom 3/22/11
8	1/06/12	Changed responsibility for the program administrator and updated the surveys to the new forms (Appendix D-G).	/s/ D. Sauer 7/09/12
9	7/18/12	Annual Review/Certification Added, Appendix A Org Chart Updated/Added	/s/ D. Sauer 7/19/12
10	10/11/12	<b><u>Damage prevention portion</u></b>  1. Added Irth-net ticket management / reports 2. Arch Reader mapping system well site updates and receptor changes. 3. North Dakota Common Ground committee organization participation. 4. DGC new DIR incident reporting system. 5. Additional tri-post pipeline signs	/s/ D. Sauer 12/19/12

		<p><b><u>Public Awareness portion</u></b></p> <ol style="list-style-type: none"> <li>1. Added local police departments to emergency officials list – mailings</li> <li>2. Update PLR 49 completed 2012 evaluation.</li> <li>3. Pipeline Association for Public Awareness (PAPA) Membership participation.</li> <li>4. Drafted new mailings form document.</li> </ol>	
11	11/14/14	<p>Landowner list was updated by BEPC Real Estate</p> <p>Added definition of PLR 28 form and verbiage of English as a primary language</p> <p>Added/updated facilities impacted by the PAP</p> <p>Added verbiage on the sample size and margin of error for stakeholder audience communications</p>	

# Dakota Gasification Company

## Memorandum

**To:** File

**From:** Clarence Winfrey

**Date:** June 8, 2010

**Subject:** Dakota Gasification Company Public Awareness Survey for Landowners/Tenants Along the CO2 and SNG Pipeline Right-of-Way

As part of Dakota Gasification Company's (DGC) efforts to measure the effectiveness of its API RP1162 program for landowners and tenants, DGC performed a survey using a postcard mailing/response.

The postcard survey was mailed to all 182 landowners/tenants along the CO2 pipeline and all 39 landowners/tenants along the SNG pipeline. Dakota Gasification received 68 (37.3%) responses for the CO2 pipeline and 14 (35.9%) for the SNG pipeline.

Results of the survey indicated that landowners/tenants had a thorough knowledge of Dakota Gasification Company's CO2 and SNG pipelines. They also were mostly aware of what to do in the event of a pipeline incident.

There are two areas I feel are in need of improvement:

1. Focus on how to recognize a pipeline incident.

DGC plans to provide these individuals with magnets denoting signs of a pipeline leak.

2. Focus on what to do if you observe an incident.

Also included on the magnet is what to do if you suspect a leak.

The magnets will be included in the 2011 mailing.

DGC is also developing a separate brochure to mail to contractors.

The public awareness program for DGC's pipelines is very good and meets the requirement of API RP1162.

/s/

Clarence Winfrey  
Compliance Specialist

File – 9450-CEW-10-037

## Pipeline Survey Cards – CO2

1. Did you receive the information packet from Dakota Gasification Company regarding our commitment to public education?

YES	65
NO	1
  
2. Did the enclosed brochure provide enough information to help you better understand the hazards of our pipeline and who to notify if you think a problem exists?

YES	66
NO	1
  
3. What would you do in the event you were first to see damage to a pipeline?

CALL 911	38 of 68
CALL PIPELINE OPERATOR	37 of 68
FLEE AREA	40 of 68
NOTHING (not my responsibility)	0
  
4. Have you or has anyone in your household ever encountered a damaged pipeline or product released from a pipeline?

YES	8
NO	53
  
5. Do you agree or disagree that Dakota Gasification Company has been doing a good job of informing people like you about pipeline safety?

STRONGLY AGREE	33
AGREE	34
DISAGREE	0
STRONGLY DISAGREE	0
  
6. How often would you like this information sent to you?

1 YEAR	38
2 YEARS	13
3 YEARS	13

### Pipeline Survey Cards – SNG

7. Did you receive the information packet from Dakota Gasification Company regarding our commitment to public education?

YES 14

NO 0

8. Did the enclosed brochure provide enough information to help you better understand the hazards of our pipeline and who to notify if you think a problem exists?

YES 14

NO 0

9. What would you do in the event you were first to see damage to a pipeline?

CALL 911 3 of 14

CALL PIPELINE OPERATOR 8 of 14

FLEE AREA 5 of 14

NOTHING (not my responsibility) 0

10. Have you or has anyone in your household ever encountered a damaged pipeline or product released from a pipeline?

YES 0

NO 12

11. Do you agree or disagree that Dakota Gasification Company has been doing a good job of informing people like you about pipeline safety?

STRONGLY AGREE 9

AGREE 5

DISAGREE 0

STRONGLY DISAGREE 0

12. How often would you like this information sent to you?

1 YEAR 6

2 YEARS 3

3 YEARS 5

**CO2 Pipeline**  
**2013 Survey Card Results**  
# of completed cards returned 60

# of survey cards sent in annual public awareness letters – 184

# of letters returned (incorrect addresses) – 14

# of completed cards returned – 60 (35%)

1. Did you receive the information packet from Dakota Gasification Company regarding our commitment to public education?  
Yes – 57  
No – 0  
No Response – 3
2. Did the enclosed brochure provide enough information to help you better understand the hazards of our pipeline and who to notify if you think a problem exists?  
Yes – 55  
No – 0  
No Response – 5
3. What would you do in the event you were first to see damage to a pipeline? (more than one response possible)  
Call 911 – 31  
Call pipeline operator – 28  
Flee area – 43  
Nothing (not my responsibility) – 0  
No Response – 1
4. Have you or has anyone in your household ever encountered a damaged pipeline or product released from a pipeline?  
Yes – 8  
No – 51  
No Response – 1
5. Do you agree or disagree that Dakota Gasification Company has been doing a good job of informing you about pipeline safety?  
Strongly Agree – 37  
Agree – 22  
Disagree – 1  
Strongly Disagree – 0
6. How often would you like this information sent to you?  
1 Year – 37  
2 Years – 12  
3 Years – 9  
No Response – 2